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- 3 USER JOURNEY
- 4 TOP FB API VALUES + LINCOLN MKZ ALGORITHM
- 5 ECO-SYTEM OF QUESTIONNAIRE
- 6 APPENDIX
- 7 PROCESS FLOW
- 8 FACEBOOK API VALUES
- 9 CHARACTERS
- 10 CHARACTERS & data/keywords
- 11 CATEGORY INTEREST MAPPING : adventurer
- 12 CATEGORY INTEREST MAPPING : connoisseur
- 13 CATEGORY INTEREST MAPPING : gearhead
- 14 CATEGORY INTEREST MAPPING : practical
- 15 CATEGORY INTEREST MAPPING: techie

LINCOLN MKZ /EXPERIENCE /
INTERACTIVE QUESTIONNAIRE Q/1 2014

/ 11.Dec.2014

v.11

Two routes to get into the questionnaire

- self identify via some sort of interactive info graphic: the self identify will be taken from the 6 question areas, but will be a bit more granular. Ideally these graphic representation will be mapped back to specific features that will be called out in the following experience
- use Facebook connect and scrape profile

Both of these route places the user in one of the 5 characters :

- 1. Adventurer
- 2. Connoisseur
- 3. Practical
- 4. Gearhead
- 5. Techie

There will be a primary & secondary character for each user, e.g. I'm primarily and Adventurer, but I also have Techie interests

There are 6 questions areas:

- 1. Design/Craft
- 2. Performance
- 3. Safety
- 4. Technology
- 5. Comfort
- 6. Cost

Each area will have 5-7 questions that could be presented to the user, we need a variety of questions for each area so we can tailor the experience vis-a-vis Primary/Secondary character makeup

- Any area that is a primary area we want to present 2-3 questions
- Any area that is a secondary area we want to present 1 question

At the end of the questionnaire supporting content will be presented in a 3D model of the vehicle that the user can explore if they wish. The vehicle will have 40-50 "hot-spots" for a deeper dive into information on a particular area.

Based on the results of the questionnaire we will surface 10-16 of these hot-spots to the user.



John is in the market for a new car, and is specifically looking to upgrade. He's been driving a used Lexus for the last 5 years



Find out what you need, the luxury uncovered questionniare

He is directed to the landing page via one of the following:

- OLA
- In market banners
- Product pages (MKZ+ MKZ hybrid)
- Promo tile on Llncoln.com
- Social spaces
- Retail POS
- Paid Social



On the mini-site he decides to use the Facebook option to go through the questionnaire Using Facebook connect the algorithm uses a combination of keywords and location to place John in one of the 5 character routes



Sample question for design highlighting the design of the sun-roof, a Connoisseur highlight.

The finale is a 3D rendering of the car with interactive hot-

spots that highlight features

that are relevant to John.

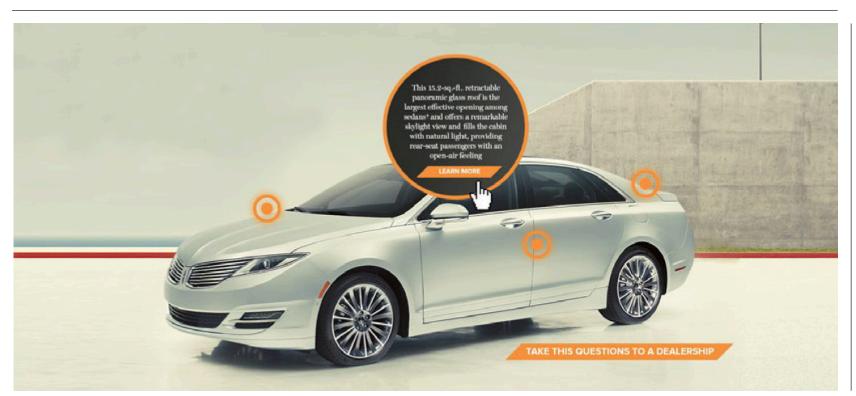
TECHIE
Work Employer: Technical Director at IBM
Check-ins: IEEE & TED tech talks
Likes: Microsoft Surface, iPhone

#### CONNOISSEUR

— About : Gourmet food Inspirational People : Philip Stark Per John's Facebook profile he is classified as Techie primarily, and a connoisseur. The algorithm will identify John's primary and secondary characteristic. The idea being to serve up a holistic questionnaire that reflects John's overall interests & lifestyle.

The 5 character types are

- Adventurer
- Connoisseur
- Gearhead
- Practical
- Techie

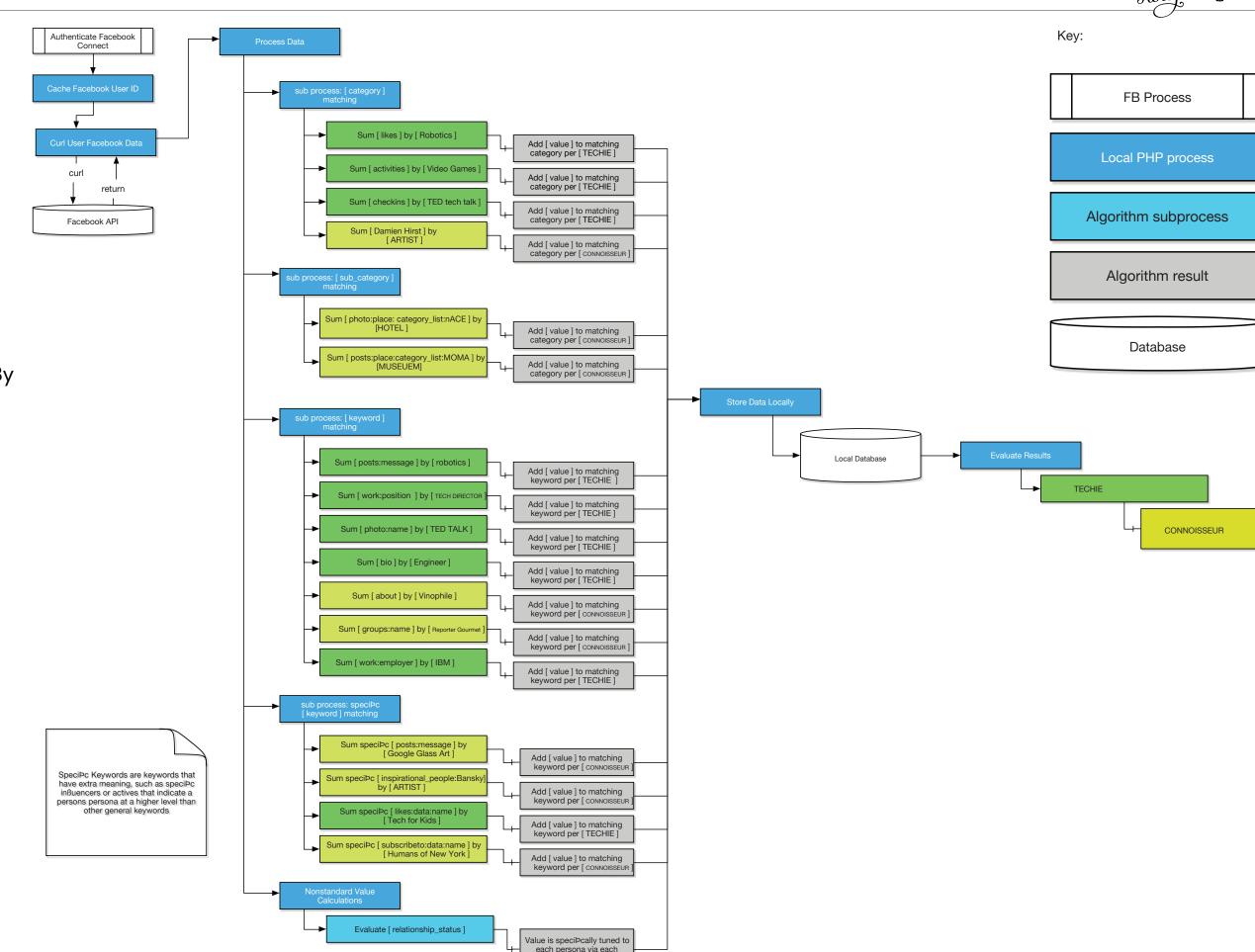


Based on John's location he may be directed to one of the following areas:

- Date Night
- SPLAN

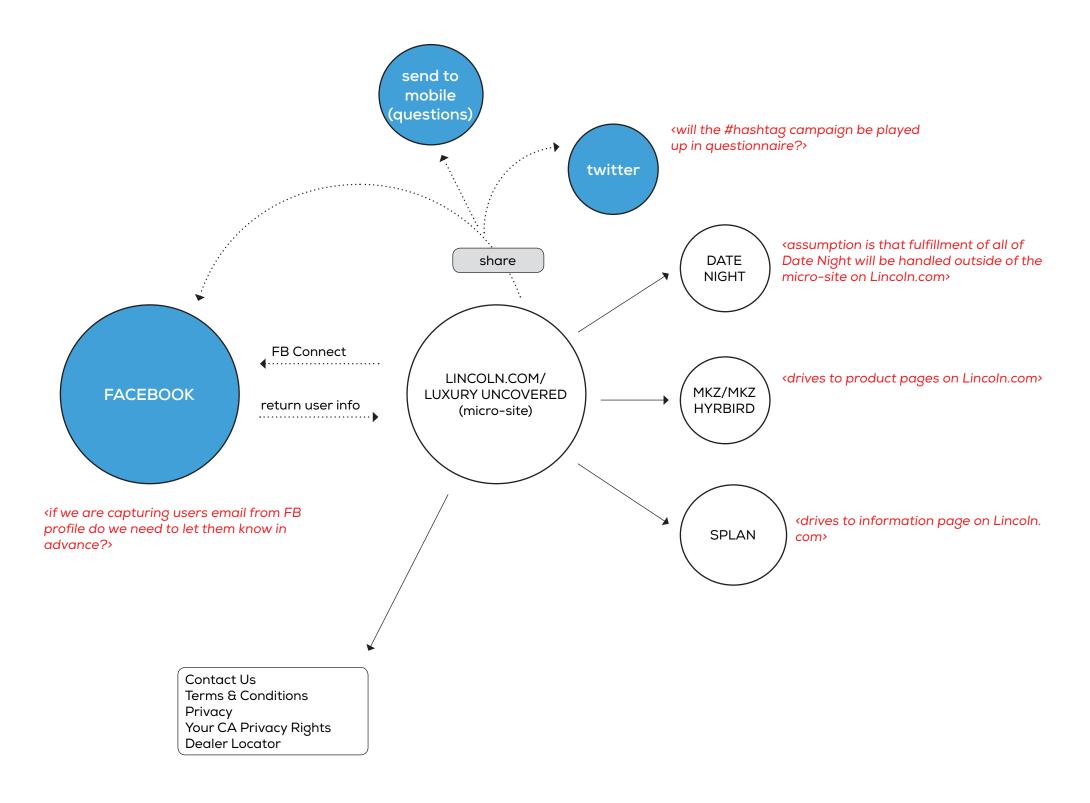
Dealer locator will be a constant presence throughout the experience.

- About
- Activities
- Bio
- Birthday
- Check-in
- Education
- Email
- First Name
- Gender
- Groups
- Hometown
- Inspirational People
- Inspirational People By Name
- Likes
- Likes
- Photo Name
- Likes By Name
- Links
- Locations
- Music
- Photo Place
- Posts Messages
- Posts Place
- Relationship Status
- Significant Other
- Sports
- Subscribed To
- Work Employer
- Work Position



elationship status possibility

Understanding at this time is that the entire experience will be housed within Lincoln.com, with data gathered from Facebook to enhance the users experience if need be.





Facebook analysis done via Wolfram Alpha/FB connect

- basic personal infoDOB, relationshipstatus
- activity (check-ins, videos, postings, followed advertisers, playlists, magazines, blogs, etc) Need to work with Bossa on a further breakdown of post-types
- word analysis
- top commentators : possibility of communication here
- top share: possibility of communication here
- photos (what can we pull from photos)
- gender make up of friends
- relationship status of friends
- friends ages
- geographic makeup
- friend network : interesting : possibility of communication here

• food

• artisan/craftsmanship

Match up against

content tendencies

- music
- design
- style/fashion
- art
- entertainment
- geo-location (where you live vs. where you travel)
- driving style
- flexibility (gas vs. hybrid)
- safety
- ecology
- economy
- sports/fitness
- travel
- performance
- comfort
- technology
- relationship status

This is something that will be arrived at by the combination of the Facebook analysis & the type of the content tendencies the user has within the

profile.

What character

are you?

Characters in this sense take the place of a persona. By mapping the user to a particular "character" type (e.g. Adventurer, Design lover, etc), we facilitate a narrative that the end user can easily follow.

- ADVENTURER (performance)
- CONNOISSEUR (design/craft,music)
- GEARHEAD (hybrid)
- PRACTICAL/FAMILY (cost)
- TECH HEAD (technology)

determined at time of session

5-7 questions.

The

Questions

The questions should be a mix of questions that will appear the same for all & questions that will change based on "character" type

- 1. Design/Craft
- 2. Performance
- 3. Cost
- 4. Safety
- 5. Comfort
- 6. Technology

#### **YES**

- about
- age\_range
- bio
- birthday
- education
- email
- favorite\_athletes
- favorite\_teams
- first\_name
- gender
- hometown
- inspirational people
- locale
- location
- quotes
- relationship\_status
- significant\_ other
- sports
- timezone
- website
- work
- connections
- activities
- books
- checkins
- eventsfamily
- feed
- games
- groups
- interests
- likes
- links
- locations
- movies
- music
- mutual friends
- photos
- picture
- postsquestions
- subscribed to
- subscribers
- televisionupdates
- videos
- link
- albums

#### MAYBE

- statuses
- tagged
- notes
- ad accounts
- can\_send\_to\_mobile
- interested\_in

#### NO

- languages
- cover
- political
- video\_upload\_limits
- address
- currency
- devices
- install\_type
- installed
- is\_eligible\_promo
- is\_verified
- last\_name
- meeting\_for
- middle\_name
- name\_format
- payment\_engagement
- payment\_instruments
- payment\_mobile\_pricepoints
- payment\_pricepoints
- payment\_test\_group
- religion
- security\_settings
- shipping\_information
- startnow\_hashed\_id
- third\_party\_id
- updated\_time
- username
- verified
- viewer can\_send\_gift
- voip\_info
- accounts
- app requests
- friend lists
- friend requests
- friends
- home
- inbox
- notifications
- outbox
- payments
- permissions scores

### **ADVENTURER**

someone who seeks adventure

An adventure is an exciting or unusual experience; it may also be a bold, usually risky undertaking, with an uncertain outcome

# Connoisseur

someone who has a great deal of knowledge about the fine arts, design, cuisines, or an expert judge in matters of taste.

## **Practical**

someone who lives in the real world, focused on useful, realistic and doable things. Not idealistic.

## TECHIE

someone who studies or is highly interested or proficient in a technical field, especially electronic

### **Gearhead**

someone who ismechanically inclined enthusiasts who as a hobby or past time a passion for and/or work on cars

### **ADVENTURER**

- food
- artisan/craftsmanship
- music
- design
- style/fashion
- art
- entertainment
- geo-location (where you live vs. where you travel)
- driving style
- flexibility (gas vs. hybrid)
- safety
- ecology
- economy
- sports/fitness
- performance
- comfort
- technology
- relationship status

- travel
- holidays tourism
- trips
- holiday quest
- vacation
- camping games
- games
- camping
- hiking
- mountains
- bmx
- rafting

### adventure

lodge

roadtrip

football

baseball

lacrosse

soccer

hockey

tundra

hotels

horses

awards

rustic

forest

- tours

- tour
- expedition

- white water
- skiing
- biking
- cycling walkabout

## Connoisseur

- food
- artisan/craftsmanship
- music
- design
- style/fashion
- art
- entertainment
- geo-location (where you live vs. where you travel)
- driving style
- flexibility (gas vs. hybrid)
- safety
- ecology
- economy sports/fitness
- travel
- performance
- comfort
- technology
- relationship status

### wine

- art design
- food foodie
- gourmet French Italian
- design graphic design
- beer
- chocolate fashion
- watches boating
- yachts club
- cruising town car
- restaurants
- brandy champaigne silk

#### cashmere café

jazz

classic

expert

savant

maestro

exhibition

auctions

detailing

designer

luxury

artisan

festival

film

travel

authority

- food
  - artisan/craftsmanship
  - music
  - design
  - style/fashion
  - art
  - entertainment
  - geo-location (where you live vs. where you travel)
  - driving style
  - flexibility (gas vs. hybrid)
  - safety ecology
  - economy
  - sports/fitness

  - performance
  - technology
  - relationship status

#### cars

- rally motor
- gears
- automotive classic car
- auctions
- Mustang (car)
- Car Talk
- Click & Clack
- Indianopolis
- LeMans
- Formula 1 fast

- **Gearhead**
- trucks
- nascar
- mechanical
  - hybrid gas

speed

durability

engine

- charge body
- emmissions

### **Practical**

- food artisan/craftsmanship
- music
- design style/fashion
- art
- entertainment
- geo-location (where you live vs. where you travel)
- driving style flexibility (gas vs.
- hybrid) safety
- ecology
- sports/fitness
- travel
- comfort
- realtionship status

- family station
- wagon
- kids suburbs
- 4H grandchil-
- dren son
- daughter
- school university
- soccer football baseball
- little league grocery
- groceries cost
- safety hybrid
- gas sedan deals

- price
  - resale range

  - ???

- middle class
- emissions practical
- city
- food
- ship
- music
  - entertainment geo-location (where you live vs. where
  - flexibility (gas vs. hybrid)
  - safety
  - economy sports/fitness
  - performance comfort
  - relationship status

- technology gadgets
- Wired wired
- programming Apple
- emerging
- cutting edge Mashable
- element
- lab
- digital interactive
- wireless

# TECHIE

- artisan/craftsman-
- design
- style/fashion
- art
- you travel) driving style
- ecology
- travel
- technology

- iPhone integrated
- modern ???
- iPad
- new
- techno
- blueprint research design
- engineering electrical
- blue tooth
- mobile

- monster rally •
- exhaust mechanic mile
  - kilometre
- T-bird (car)
- performance speed
- 500

- economy
- performance
- technology



### **ADVENTURER**

#### **DESIGN/CRAFT**

#### what to highlight:

- Fluid exterior with sweeping roofline as if "designed in one breath."
- Retractable glass panoramic roof.
- Adaptive LED headlamps with auto on/off
- LED tail lamps
- Push-button shift creates flowing and open interior with architectural center console.
- Dramatic sweep of instrument panel ties to exterior.
- Interior inspired by the Manta ray
- Retractable Panoramic Roof
- Single Panel Moonroof
- Leather interior w/ French stitching
- Power Rear Sunshade
- Ambient lighting
- Auto-dimming exterior driver-side mirror
- Power tilt/telescoping steering column
- Heated rear seats
- Front console with armrest storage bin and two upholders
- Dual-zone electronic automatic temperature control (DEATC)
- Global open/close windows
- Driver and front-passenger illuminated visors with mirrors
- Auto-dimming rearview mirror
- 1st and 2nd-row dome lamps
- 10-way heated power front seats with 2-way power lumbar
- Exterior pedestal mirrors
- Responsibly-harvested genuinewood details.
- Detail in trunk interior (covered hinges)
- 18" Premium Painted Aluminum Wheels / Painted Pockets
- Wood steering wheel insert
- · Accent lights in the front fascia
- Dual integrated bright exhaust tips
- Split-wing grille
- High-gloss black roof ditch molding
- · Bridge of weir leather
- Hand-wrapped surfaces

#### **PERFORMANCE**

#### what to highlight:

- Fuel efficient luxury hybrid
- Lincoln Drive Control delivers more controlled handling with a smoother ride
- Ride can be customized to comfort, normal or sport mode.
- Continuously Controlled Damping (CCD) adjustable suspension monitors suspension settings 500 x second (only sedan in its class to include CCD as standard equipment).
- Std 2.0L 4-cyl EcoBoost engine delivers performance of a V6 (240 HP/270 Ta).
- Optional 3.7L V6 with 300 HP/277 Tq
- AdvanceTrac electronic stability control (ESC) with Curve control
- Mini spare tire and wheel
- 6-speed SelectShift automatic with paddle shifters
- Active grill shutters close at highway speeds to increase fuel economy by ~5%

#### **SAFETY**

#### what to highlight:

- Inflatable rear safety belts (award winning)
- Available active features—adaptive cruise control with collision warning with brake support,
- Lane Keeping System (LKS) including lane keeping aid and lane keeping alert features,
- Blind Spot Information System (BLIS) with Cross-Traffic Alert.
- Eight standard air bags plus category exclusive rear inflatable safety belts and front knee air bags.
- Available Intelligent AWD.
- HID adaptive swiveling headlights provide increased visibility.
- Retractable Panoramic roof retains structural strength of a steel-roof vehicle.
- Pedestal mirrors allow front glass to extend and improves visibility.
- Daytime Running Lamps
- Rear View Camera
- Power four-wheel disc brakes with anti-lock brake system (ABS) and electronic brake force distribution
- Remote Keyless Entry System with trunk release
- SecuriCode keyless entry keypad
- Battery saver
- Anti-theft perimeter alarm
- Securi-lock Passive Anti-Theft System (PATS)
- Child-safety rear door locks
- Emergency trunk release
- LATCH (Lower Anchors and Tether Anchors for Children)
- SOS Post-Crash Alert System

#### **TECHNOLOGY**

#### what to highlight :

- Push-button shift.
- Intelligent Access with push-button start.
- Available Active Park Assist makes parallel parking easier.
- Twin five-way controls on the steering wheel manages essential systems, and many functions can be voice-activated.
- Full-color 10.1" LCD instrument cluster and 8" touch display.
- Active grille shutters on 3.7L and Hybrid make MKZ more aerodynamic and fuel efficient.
- Efficient Electric Power-Assisted Steering (EPAS).
- Rear Park Sensors
- Navigation with Voice Recognition
- Portable DVD player (single/dual)
- THX® II Certified Car Audio System with 700-watt and 14 speakers.
- HD Radio vs. Premium Sound System with Single CD/MP3 capability
- SYNC with MyLincoln Touch
- Sirius XM Radio
- Universal garage door opener
- (3) 12V powerpoints
- MyKey
- Instrument cluster with message center
- Remote start system

#### **COMFORT**

#### what to highlight:

- Multi-contour Front Seats with Active Motion
- Adaptive suspension for comfortable ride
- Well appointed interior with leather
- Heated front seats.
- Heated Steering Wheel
- Cooled perforated leather-trimmed driver and front passenger seats
- Cabin air filtration system
- Leather-wrapped steering wheel
- Body-color door handles with chrome insert
- Windshield-acoustic-laminated glass
- Solar tinted glass
- Active Noise Control cancels unwanted cabin noise and optimizes powertrain sound.
- Acoustic laminated glass reduces outside road noise & reduces the weight of the glass

#### COST

#### what to highlight:

- Hybrid option, at no additional charge, with expected 45 city/45 highway MPG, for best in class fuel economy.
- EcoBoost engine delivers segment-leading fueleconomy (22/33 MPG).
- CCD
- Adaptive headlamps
- Full LED headlamps
- Integrated spotter mirrors
- 18" wheels Genuine Wood Trim
- 10-way power front seats
- 2nd row 60/40 split bench seats
- 10.1 inch LCD cluster screen (Cadillac has a 5.7 inch standard with a 12.)
- Push button shifter
- Three-mode drive control (only available in Vsport model)

### Connoisseur

#### **DESIGN/CRAFT**

#### what to highlight:

- Fluid exterior with sweeping roofline as if "designed in one breath."
- Retractable glass panoramic roof.
- Adaptive LED headlamps with auto on/off
- LED tail lamps
- Push-button shift creates flowing and open interior with architectural center console.
- Dramatic sweep of instrument panel ties to exterior.
- Interior inspired by the Manta ray
- Retractable Panoramic Roof
- Single Panel Moonroof
- Leather interior w/ French stitching
- Power Rear Sunshade
- Ambient lighting
- Auto-dimming exterior driver-side
- Power tilt/telescoping steering column
- Heated rear seats
- Front console with armrest storage bin and two upholders
- Dual-zone electronic automatic temperature control (DEATC)
- Global open/close windows
- Driver and front-passenger illuminated visors with mirrors
- Auto-dimming rearview mirror
- 1st and 2nd-row dome lamps
- 10-way heated power front seats with 2-way power lumbar
- Exterior pedestal mirrors
- Responsibly-harvested genuinewood details
- Detail in trunk interior (covered hinges)
- 18" Premium Painted Aluminum Wheels / Painted Pockets
- Wood steering wheel insert
- Accent lights in the front fascia
- Dual integrated bright exhaust tips
- Split-wing grille
- High-gloss black roof ditch molding
- Bridge of weir leather
- Hand-wrapped surfaces

#### **PERFORMANCE** what to highlight :

- Fuel efficient luxury hybrid
- Lincoln Drive Control delivers more controlled handling with a smoother ride
- Ride can be customized to comfort, normal or sport mode.
- Continuously Controlled Damping (CCD) adjustable suspension monitors suspension settings 500 x second (only sedan in its class to include CCD as standard equipment).
- Std 2.0L 4-cyl EcoBoost engine delivers performance of a V6 (240 HP/270 Ta).
- Optional 3.7L V6 with 300 HP/277 Tq
- AdvanceTrac electronic stability control (ESC) with Curve control
- Mini spare tire and wheel
- 6-speed SelectShift automatic with paddle shifters
- Active grill shutters close at highway speeds to increase fuel economy by ~5%

#### **SAFETY**

#### what to highlight:

- Inflatable rear safety belts (award winning)
- Available active features—adaptive cruise control with collision warning with brake support,
- Lane Keeping System (LKS) including lane keeping aid and lane keeping alert features.
- Blind Spot Information System (BLIS) with Cross-Traffic Alert.
- Eight standard air bags plus category exclusive rear inflatable safety belts and front knee air bags.
- Available Intelligent AWD.
- HID adaptive swiveling headlights provide increased visibility.
- Retractable Panoramic roof retains structural strength of a steel-roof
- Pedestal mirrors allow front glass to extend and improves visibility.
- Daytime Running Lamps
- Rear View Camera
- Power four-wheel disc brakes with anti-lock brake system (ABS) and electronic brake force distribution
- Remote Keyless Entry System with trunk release
- SecuriCode keyless entry keypad
- Battery saver
- Anti-theft perimeter alarm
- Securi-lock Passive Anti-Theft System (PATS)
- Child-safety rear door locks
- Emergency trunk release
- LATCH (Lower Anchors and Tether Anchors for Children)
- SOS Post-Crash Alert System

#### **TECHNOLOGY** what to highlight:

- Push-button shift.
- Intelligent Access with push-button
- Available Active Park Assist makes parallel parking easier.
- Twin five-way controls on the steering wheel manages essential systems, and many functions can be voice-activated.
- Full-color 10.1" LCD instrument cluster and 8" touch display.
- Active grille shutters on 3.7L and Hybrid make MKZ more aerodynamic and fuel efficient.
- Efficient Electric Power-Assisted Steering (EPAS).
- Rear Park Sensors
- Navigation with Voice Recognition
- Portable DVD player (single/dual)
- THX® II Certified Car Audio System with 700-watt and 14 speakers.
- HD Radio vs. Premium Sound System with Single CD/MP3 capability
- SYNC with MyLincoln Touch
- Sirius XM Radio
- Universal garage door opener
- (3) 12V powerpoints
- MyKey
- Instrument cluster with message
- Remote start system

#### **COMFORT**

#### what to highlight:

- Multi-contour Front Seats with Active
- Adaptive suspension for comfortable
- Well appointed interior with leather
- Heated front seats.
- Heated Steering Wheel
- Cooled perforated leather-trimmed driver and front passenger seats
- Cabin air filtration system
- Leather-wrapped steering wheel
- Body-color door handles with chrome insert
- Windshield-acoustic-laminated glass
- Solar tinted glass
- Active Noise Control cancels unwanted cabin noise and optimizes powertrain sound.
- Acoustic laminated glass reduces outside road noise & reduces the weight of the glass

#### **COST**

#### what to highlight:

- Hybrid option, at no additional charge, with expected 45 city/45 highway MPG, for best in class fuel economy.
- EcoBoost engine delivers segment-leading fuel economy (22/33 MPG).
- CCD
- Adaptive headlamps
- Full LED headlamps
- Integrated spotter mirrors
- 18" wheels Genuine Wood Trim
- 10-way power front seats
- 2nd row 60/40 split bench seats 10.1 inch LCD cluster
- screen (Cadillac has a 5.7 inch standard with a 12.)
- Push button shifter
- Three-mode drive control (only available in Vsport model)

# **Gearhead**

#### **DESIGN/CRAFT**

#### what to highlight:

- Fluid exterior with sweeping roofline as if "designed in one breath."
- Retractable glass panoramic roof.
- Adaptive LED headlamps with auto on/off
- LED tail lamps
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#### **PERFORMANCE**

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#### **SAFETY**

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#### **TECHNOLOGY**

#### what to highlight:

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- SYNC with MyLincoln Touch
- Sirius XM Radio
- Universal garage door opener
- (3) 12V powerpoints

Remote start system

- MyKey
- Instrument cluster with message center

### COMFORT

#### what to highlight:

- Multi-contour Front Seats with Active Motion
- Adaptive suspension for comfortable ride
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- Cooled perforated leather-trimmed driver and front passenger seats
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- Integrated spotter mirrors18" wheels
- Genuine Wood Trim
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- 2nd row 60/40 split bench seats
- 10.1 inch LCD cluster screen (Cadillac has a 5.7 inch standard with a 12.)
- Push button shifter
- Three-mode drive control (only available in Vsport model)

### Hudson Rouge

## **Practical**

#### **DESIGN/CRAFT**

#### what to highlight:

- Fluid exterior with sweeping roofline as if "designed in one breath."
- Retractable glass panoramic roof.
- Adaptive LED headlamps with auto on/off
- LED tail lamps
- Push-button shift creates flowing and open interior with architectural center console.
- Dramatic sweep of instrument panel ties to exterior.
- Interior inspired by the Manta ray
- Retractable Panoramic Roof
- Single Panel Moonroof
- Leather interior w/ French stitching
- Power Rear Sunshade
- Ambient lighting
- Auto-dimming exterior driver-side mirror
- Power tilt/telescoping steering column
- Heated rear seats
- Front console with armrest storage bin and two upholders
- Dual-zone electronic automatic temperature control (DEATC)
- Global open/close windows
- Driver and front-passenger illuminated visors with mirrors
- Auto-dimming rearview mirror
- 1st and 2nd-row dome lamps
- 10-way heated power front seats with 2-way power lumbar
- Exterior pedestal mirrors
- Responsibly-harvested genuinewood details.
- Detail in trunk interior (covered hinges)
- 18" Premium Painted Aluminum Wheels / Painted Pockets
- Wood steering wheel insert
- · Accent lights in the front fascia
- Dual integrated bright exhaust tips
- Split-wing grille
- High-gloss black roof ditch molding
- Bridge of weir leather
- Hand-wrapped surfaces

#### **PERFORMANCE**

#### what to highlight :

- fuel efficient luxury hybrid
- Lincoln Drive Control delivers more controlled handling with a smoother ride
- Ride can be customized to comfort, normal or sport mode.
- Continuously Controlled Damping (CCD) adjustable suspension monitors suspension settings 500 x second (only sedan in its class to include CCD as standard equipment).
- Std 2.0L 4-cyl EcoBoost engine delivers performance of a V6 (240 HP/270 Ta).
- Optional 3.7L V6 with 300 HP/277 Tq
- AdvanceTrac electronic stability control (ESC) with Curve control
- Mini spare tire and wheel
- 6-speed SelectShift automatic with paddle shifters
- Active grill shutters close at highway speeds to increase fuel economy by ~5%

#### **SAFETY**

#### what to highlight:

- Inflatable rear safety belts (award winning)
- Available active features—adaptive cruise control with collision warning with brake support,
- Lane Keeping System (LKS) including lane keeping aid and lane keeping alert features,
- Blind Spot Information System (BLIS) with Cross-Traffic Alert.
- Eight standard air bags plus category exclusive rear inflatable safety belts and front knee air bags.
- Available Intelligent AWD.
- HID adaptive swiveling headlights provide increased visibility.
- Retractable Panoramic roof retains structural strength of a steel-roof vehicle.
- Pedestal mirrors allow front glass to extend and improves visibility.
- Daytime Running Lamps
- Rear View Camera
- Power four-wheel disc brakes with anti-lock brake system (ABS) and electronic brake force distribution
- Remote Keyless Entry System with trunk release
- SecuriCode keyless entry keypad
- Battery saver
- Anti-theft perimeter alarm
- Securi-lock Passive Anti-Theft System (PATS)
- Child-safety rear door locks
- Emergency trunk release
- LATCH (Lower Anchors and Tether Anchors for Children)
- SOS Post-Crash Alert System

#### **TECHNOLOGY**

#### what to highlight:

- Push-button shift.
- Intelligent Access with push-button start.
- Available Active Park Assist makes parallel parking easier.
- Twin five-way controls on the steering wheel manages essential systems, and many functions can be voice-activated.
- Full-color 10.1" LCD instrument cluster and 8" touch display.
- Active grille shutters on 3.7L and Hybrid make MKZ more aerodynamic and fuel efficient.
- Efficient Electric Power-Assisted Steering (EPAS).
- Rear Park Sensors
- Navigation with Voice Recognition
- Portable DVD player (single/dual)
- THX® II Certified Car Audio System with 700-watt and 14 speakers.
- HD Radio vs. Premium Sound System with Single CD/MP3 capability
- SYNC with MyLincoln Touch
- Sirius XM Radio
- Universal garage door opener
- (3) 12V powerpoints
- MyKey
- Instrument cluster with message center
- Remote start system

#### COMFORT

#### what to highlight:

- Multi-contour Front Seats with Active Motion
- Adaptive suspension for comfortable ride
- Well appointed interior with leather
- Heated front seats.
- Heated Steering Wheel
- Cooled perforated leather-trimmed driver and front passenger seats
- Cabin air filtration system
- Leather-wrapped steering wheel
- Body-color door handles with chrome insert
- Windshield-acoustic-laminated glass
- Solar tinted glass
- Active Noise Control cancels unwanted cabin noise and optimizes powertrain sound.
- Acoustic laminated glass reduces outside road noise & reduces the weight of the glass

#### COST

#### what to highlight :

- Hybrid option, at no additional charge, with expected 45 city/45 highway MPG, for best in class fuel economy.
- EcoBoost engine delivers segment-leading fueleconomy (22/33 MPG).
- CCD
- Adaptive headlamps
- Full LED headlamps
- Integrated spotter mirrors
- 18" wheels Genuine Wood Trim
- 10-way power front seats
- 2nd row 60/40 split bench seats
- 10.1 inch LCD cluster screen (Cadillac has a 5.7 inch standard with a 12.)
- Push button shifter
- Three-mode drive control (only available in Vsport model)



### TECHIE

#### **DESIGN/CRAFT**

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