HEALTH REPUBLIC. IWS MASTER DOCUMENT UX DOCUMENTATION

19.Dec.2013

v.42

46

OREGON: TERMINATION FORMS

OREGON DROP DOWN NOT LOGGED IN

Conter	nts
2	SITE MAP : NATIONAL
3	SITE MAP : ALL LOCAL MARKETS
4	HOME PAGE
5	HOME PAGE 0.0
6	ABOUT
7	ABOUT US
8	OUR STAFF
9	OUR BOARD
10	CAREERS
11	SHOPPING ALL MARKETS (NJ,NY,OR)
12	SHOPPING ALL MARKETS (NJ,NY,OR) SYSTEM MESSAGE RULES
13	WHAT WE OFFER / INDIVIDUAL LANDING PAGE
14	WHAT WE OFFER / INDIVIDUAL : layover for open enrollment event
15	SHOP zip 1.2.1
16	SHOP zip 1.2.2
17	SHOP self/age 1.2.3
18	SHOP spouse/partner 1.2.4
19	SHOP child/dependent 1.2.5
20	SHOP subsidy 1.2.6
21	SHOP plan choice tool 1.2.7
22	Results set 1.2.8
23	SHOP error/system message overview
24	NEW JERSEY MEMBER CENTER AND LOGGED IN MENU
25	NEW JERSEY MEMBER CENTER 5.1
26	NEW JERSEY : SELF MANAGEMENT 5.1.1
27	NEW JERSEY: SELF MANAGEMENT: layover for life event
28	NEW JERSEY : TERMINATION FORMS
29	NJ DROP DOWN NOT LOGGED IN
30	NJ DROP DOWN LOGGED IN
31	NJ QUALCARE SHOWED IN SITU
32	NJ FORMS & GUIDES
33	NEW YORK MEMBER CENTER AND LOGGED IN MENU
34	NEW YORK MEMBER CENTER 5.1
35	NEW YORK MEMBER CENTER continued
36	NEW YORK : SELF MANAGEMENT 5.1.1
37	NEW YORK : SELF MANAGEMENT : layover for life event
38	NEW YORK : TERMINATION FORMS
39	NYS DROP DOWN NOT LOGGED IN
40	NYS DROP DOWN LOGGED IN
41	NY FORMS & GUIDES
42	OREGON MEMBER CENTER AND LOGGED IN MENU
43	OREGON MEMBER CENTER 5.1
44 45	OREGON: SELF MANAGEMENT 5.1.1
/15	CIRPLEUM: SELE MANAGEMENT: 13VOVAR for life event

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OREGON DROP DOWN LOGGED IN
49
     OREGON FORMS & GUIDES
50
    FOOTER PAGES
51 PRIVACY
    TERMS & CONDITIONS
    USER ADMIN
54 LEAD GEN
55 CREATE PROFILE
56
     CREATE PROFILE U.0.1 error states
57 FORGOT USERNAME / PASSWORD
    USER MEMBER LINKING
   USER - MEMBER LINKING
   USER - SELF IDENTIFICATION
61
   USER - MEMBER LINKING
62 USER - MEMBER LINKING: VERIFICATION via SSN and Zip
USER - MEMBER LINKING: VERIFICATION via First & Last name, DOB and zip
64
    COMMUNITY (T.B.D.)
     BLOG
     NEWS OVERVIEW
    ARTICLE
     EVENTS
   LEGACY FLOWS
70
     SHOP FLOW
71 LOG-in
71 LOG-out
72 ENROLL FLOW
73
     SHOP FLOW
74 LOG-in
74 LOG-out
75 ENROLL FLOW
76 HOME PAGE 0.0
77 HOME PAGE 0.0 ii
   ENROLLMENT / ADMIN
   PROFILE 5.1 (MS 4.1.1)
80 PERSONAL INFO 1.3.1 (MS 4.2.4)
81 DEPENDENT INFO 1.3.2 (MS 4.2.5)
     ENROLL 1.3.3 (MS 4.2.6)
   REVIEW/CHANGE ELECTIONS 1.3.4 (MS 4.2.7)
84 BENEFITS 5.2 (MS 4.1.2)
85 CORRESPONDENCE 5.3 (MS 4.1.3)
86
   CONTACTS 5.4 (MS 4.1.4)
     REPORT A CHANGE 5.5 (MS 4.2.1 + 4.2.2)
     NYS MEMBER CENTER
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SITE MAP: NATIONAL

HOME 0.0

WHAT WE OFFER 1.0 INDIVIDUAL 1.1

SMALL GROUP 1.5

BROKERS 2.0 PROVIDERS 3.0

ABOUT 4.0

About HRI 4.1

Our Staff 4.2

Our Board 4.3

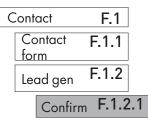
Careers 4.4

Resources 4.5

Blog 5.1
News 5.2

Article 5.2.1

FOOTER



Privacy F.2
T&C F.3

KEY

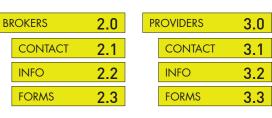
POST 10/1

NEW SCOPE

SITE MAP: ALL LOCAL MARKETS

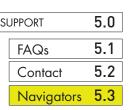
0.0 WHAT WE OFFER 1.0 INDIVIDUAL 1.1 Shop 1.2.1 1.2.1.1 Zip 1.2.1.2 County 1.2.1.3 Age 1.2.1.4 Spouse Dependents **1.2.1.5** Subsidy 1.2.1.6 questions Plan choice 1.2.1.7 Display 1.2.1.8 coverage 1.2.1.9 1.3 Enroll Confirm choice + ID 1.3.1 Personal info 1.3.2 Dependent 1.3.3 1.3.4 Enrollment Review/ 1.3.5 Change Confirmation 1.3.6 1.4 Payment Collect binder 1.4.1

HOME

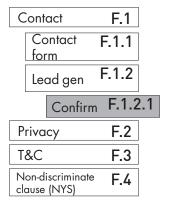


ABOUT	4.0	CC
The CO-OP	4.1	
Our Staff	4.2	
Our Board	4.3	
Careers	4.4	
Resources	4.5	

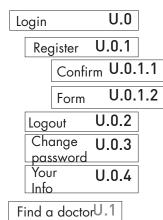
20	MMUNITY	5.0	SU	IPPOR
E	Blog	5.1		FAG
1	Vews	5.2		Con
	Article	5.2.1		Nav
E	vents	5.3		
	NJ	5.3.*		
	NY	5.3.*		
	OR	5.3.*		



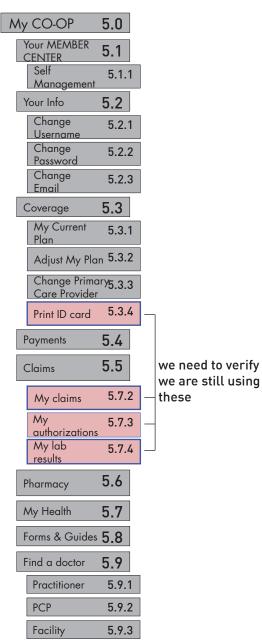
FOOTER



UTILITIES



NDIVIDUAL ONLY



KEY

BACK END

SMALL GROUP 1.5

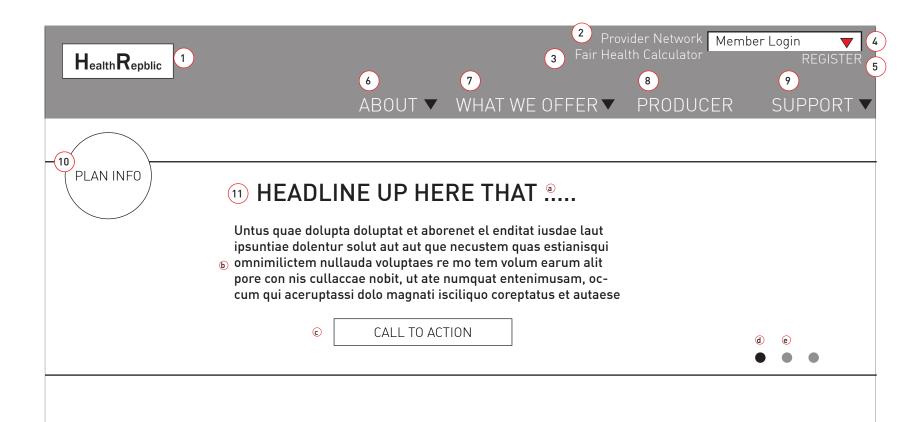
Contact

1.5.1

POST 10/1

NEW SCOPE





WHAT IS HEALTH REPUBLIC ABOUT

- Untus quae dolupta doluptat et taes re mo tem volum earum musam, occum qui aceruptassi dolo magnati isciliquo coreptatus et autaese
- © CHECK US OUT

CHECK OUT OUR INSURANCE

Untus quae dolupta doluptat et taes re mo tem volum earum musam, occum qui aceruptassi dolo magnati isciliquo coreptatus et autaese

GO NOW

UPCOMING EVENTS

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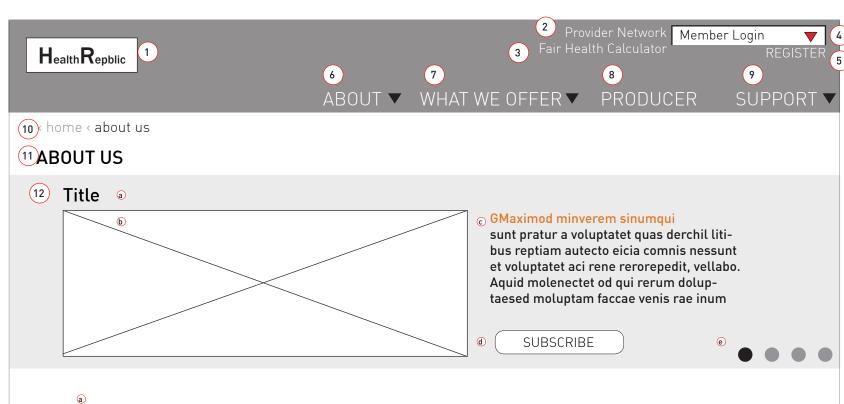
SIGN UP

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1	Graphic	Logo	
2	Navigation	Provider Network	
3	Navigation	Fair Health Calculator	
4	Navigation	Member Login	
5	Navigation	Register	
6	Navigation	About	
7	Navigation	What we offer	
8	Navigation	Producer	
9	Navigation	Support	
10	Navigation	Drives to Our Insurance page OR possibly pdf of plan information	
11	Content presentation	NOTE: recommendation is that during all open enrollment periods that one of the revolving content pieces highlights information with a call to action that drives to the What We Offer / Individual landing page where there will be more information for qualifying events and documentation needs for open enrollment.	
11a	Сору	Headline	
11b	Сору	Body copy	
11c	Call to action		
11d	Call to action	Dot Navigation Active	
11e	Call to action	Dot Navigation Inactive	
12	Content presentation	Information about Health Republic	
12a	Сору	Headline	
12b	Сору	Body copy	
12c	Call to action		
13	Content presentation	Information about Insurance Products	
13a	Сору	Headline	
13b	Сору	Body copy	
13c	Call to action		
14	Content presentation	Information about Upcoming Events	
14a	Сору	Headline	
14b	Сору	Body copy	
14c	Call to action		
14	Navigation	Contact	
15	Сору	Footer includes links to Privacy and Terms of Use	

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15



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Press inquiries, contact: press@newyork.healthrepublic.us

15	Сору	Footer includes links to Privacy and Terms of Use
14b	Сору	Body copy
14a	Сору	Title
14	Content area	Area could be used to drive to lower lying content (e.g. Our Board, Our staff)
13c	Сору	Body copy
13b	Сору	Title
13a	Image	(if neeeded)
13	Content area	Area could be used to drive to lower lying content (e.g. Our Board, Our staff)
12e	Call to action	Carousel navigation
12d	Call to action	Subscribe
12c	Сору	Body copy
12b	Image	(if needed)
12a	Сору	Title
12	Content carousel	
11	Сору	Title
10	Navigation	Breadcrumb
9	Navigation	Support
8	Navigation	Producer
7	Navigation	What we offer
6	Navigation	About
5	Navigation	Register
4	Navigation	Member Login
3	Navigation	Fair Health Calculator
2	Navigation	Provider Network

Graphic



(10) k home < our staff

11 OUR STAFF

Our interim Board is currently made up of health care experts, community leaders, and freelancers that will help shape the future of the FreelEcuptis prae. Moditis sundem experum fugitius ea cust fuga.

Josh Smith is the GMaximod minverem sinumqui sunt pratur a voluptatet quas derchil litibus reptiam autecto eicia comnis nessunt et voluptatet aci rene rerorepedit, vellabo. Aguid molenectet od qui rerum doluptaesed moluptam faccae venis rae inum non net, comnihiliqui te minto dolorro dolupta estium quate explatur?

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2	Navigation	Provider Network
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4	Navigation	Member Login
5	Navigation	Register
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11	Сору	Title
12	Сору	Sub-copy
13	Сору	Body copy
14	Сору	Footer includes links to Privacy and Terms of Use



(10) home < board of directors

11 BOARD OF DIRECTORS

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142

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Sub-copy
13	Сору	Body copy
14	Сору	Footer includes links to Privacy and Terms of Use



11 MEMBER CENTER

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ab

(+) Account Development Manager Job Description Sample

- Account Development Manager Job Description Sample

This account development manager sample job description can assist in your creating a job application that will attract job candidates who are qualified for the job. Feel free to revise this job description to meet your specific job duties and job requirements.

Account Development Manager Job Purpose: Develops new business by analyzing account potential; initiating, developing, and closing sales; recommending new applications and sales strategies.

Account Development Manager Job Duties:

- Identifies development potential in accounts by studying current business; interviewing key customer personnel and company personnel who have worked with customer; identifying and evaluating additional needs; analyzing opportuni-
- Initiates sales process by building relationships; qualifying potential; scheduling appointments.
- Develops sales by making initial presentation; explaining product and service enhancements and additions; introducing new products and services.
- Develops new applications by preparing specifications; conferring with product engineering.
- Closes sales by overcoming objections; preparing contracts.
- Contributes information to sales strategies by evaluating current product results; identifying needs to be filled; monitoring competitive products; analyzing and relaying customer reactions.
- Updates job knowledge by participating in educational opportunities; reading professional publications; maintaining personal networks; participating in professional organizations.
- Enhances department and organization reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.

Skills/Qualifications: ClientBase, Establishes Partnerships/Alliances, Prospecting Skills, Meeting Sales Goals, Foster Teamwork, Planning, Building Relationships, People Skills, Initiative, Customer Focus, Emphasizing Excellence

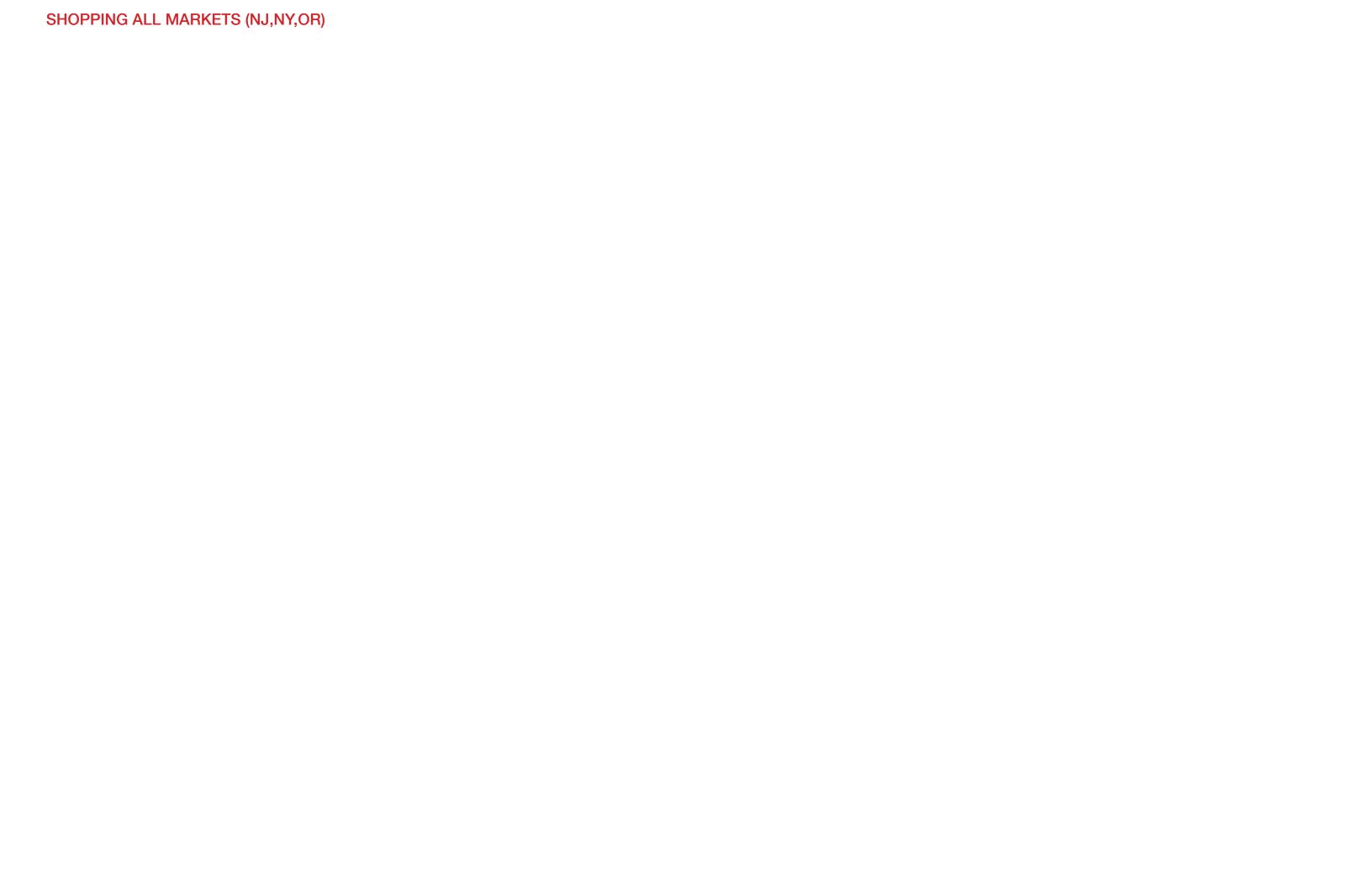
APPLY NOW

- (+) Account Development Manager Job Description Sample
- (+) Account Development Manager Job Description Sample
- (+) Account Development Manager Job Description Sample

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Pr	ess iı	nquiries,	contact:	press@	inewyor	<u>'k.heal</u>	threp	<u>ublic.us</u>

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5	Navigation	Register
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7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Sub-copy
13	Job presentation	
13a	Call to action	Open
13b	Сору	Job title
14	Job presentation	
14a	Call to action	Collapse
14b	Сору	Body copy
14c	Call to action	Apply (note still TBD how an applicant is supposed to apply to a job posting)
14	Сору	Footer includes links to Privacy and Terms of Use



SHOPPING ALL MARKETS (NJ,NY,OR) SYSTEM MESSAGE RULES

ADDRESS CHANGE

IF zipcode is in same coverage area THEN go to results screen with system messaging along the top with the new plans that are available to the user. The one scenario you may need to take into account here if they are moving from one zipcode to another and are no longer eligible for their current plan and have to change, are we planning to message around that? E.g. I go to the results screen show plans that I am eligible for and a system message stating why I am not eligible for my old plan.

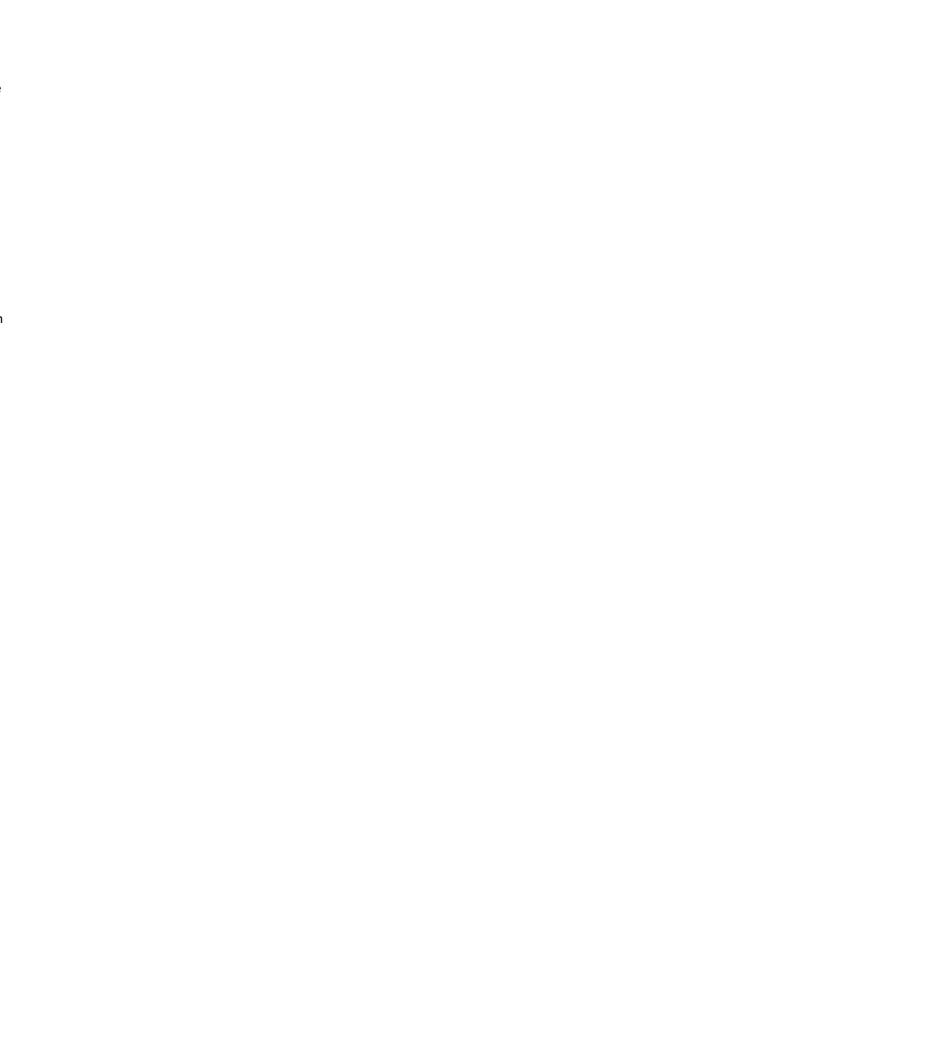
If zipcode is not in the coverage area THEN go to (?) this is the scenario for INVOLUNTARY TERMINATION

VOLUNTARY TERMINATION

Hyperlink directly from the dashboard to the termination page, all changes must be done via direct contact with Health Republic.

ANY LIFE EVENT

Hyperlink directly from the dashboard to the life event page, all changes must be done via direct contact with Health Republic.





(10) home < what we offer < individual

11 NDIVIDUAL INSURANCE

12 HEADLINE UP HERE THAT

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CALL TO ACTION

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14 a SPECIAL ENROLLMENT

- (Special Enrollment within 60 days of qualifying event) Reasons you can enroll:
- You newly moved into our service area and our plans are now available to you
- You have a birth/adoption. or placement for foster care or adoption
- You've lost other Minimum Essential Coverage
- You've gotten married, entered a domestic partnership, or civil union
- You have newly become a citizen or gained lawful presence
- You have lost your ineligibility for APTC or CSR
- A court has ordered you to provide coverage
- You are AI/AN (i) •
- Fringe allowances (breach of contract...etc)

Freelancers Health Service Corporation DBA Health Republic Insurance of New York (HRINY) is a 501(c)(29) tax-exempt corporation, licensed under Article 43 of the New York Insurance Law. This website is provided for informational purposes only, and is not a solicitation or an offering to provide insurance. HRINY is open for enrollment both on and off the New York State Health Benefit Exchange. HRINY is not owned or controlled by Freelancers Union. Please view our website Privacy Policy and Terms of Use 15

Press inquiries, contact: press@newyork.healthrepublic.us

2	Navigation	Provider Network			
3	Navigation	Fair Health Calculator			
4	Navigation	Member Login			
5	Navigation	Register			
6	Navigation	About			
7	Navigation	What we offer			
8	Navigation	Producer			
9	Navigation	Support			
10	Navigation	Breadcrumb Navigation			
11	Сору	Title			
12	Content presentation	NOTE: recommendation is that during all open enrollment periods that one of the revolving content pieces highlights information with a call to action that drives to the What We Offer / Individual landing page where there will be more information for qualifying events and documentation needs for open enrollment.			
12a	Сору	Headline			
12b	Сору	Body copy			
12c	Call to action				
13	Content presentation	Information about Health Republic			
13a	Сору	Headline			
13b	Сору	Body copy			
14	Content presentation	Information about Insurance Products			
14a	Сору	Headline			
14b	Сору	Body copy			
14c	Call to action	Newly moved to Service area, call to action that opens a new window with explanation and supporting document needs			
14d	Call to action	Birth, adoption, foster care, call to action that opens a new window with explanation and supporting document needs			
14e	Call to action	Lost minimum essential coverage, call to action that opens a new window with explanation and supporting document needs			
14f	Call to action	Married, domestic partnership or civil union, call to action that opens a new window with explanation and supporting document needs			
14g	Call to action	Became a citizen or gained lawful residence, call to action that opens a new window with explanation and supporting document needs			
14h	Call to action	Lost ineligibility for APTC or CSR, call to action that opens a new window with explanation and supporting document needs			
14i	Call to action	Court order to provide insurance, call to action that opens a new window with explanation and supporting document needs			
14j	Call to action	You are AI/AN, call to action that opens a new window with explanation and supporting document needs			
14k	Call to action	Fringe allowances, call to action that opens a new window with explanation and supporting document needs			
15	Сору	Footer includes links to Privacy and Terms of Use			

Graphic

WHAT WE OFFER / INDIVIDUAL : layover for open enrollment event

You've indicated that you want to <insert value here>.

.14 / INTERNAL / UX Documentation / 19.Dec.2013



In order to do this be aware that you will need to provide supporting documentation, those would be (insert value here).

Quid qui ipis ape voluptat.

Uga. Ducit pores aut latius, nim in corem fuga. Ignit exped quiatinum eum quae solorer uptaquis aut et, soluptam exernaturite volessuntia comnisciis explibusanis nis aut eritatum quo in cuptatem que num dustrum si ut excea quat ipsum que necus verferio. Neque placit aperchi liquate plist laborerumquo veliqui asimi, conem ut perum qui aliquo blaut modia inverciis et enemque dolor as as

	'	
1a	Dynamic copy	Copy that is taken from the call to action the user clicks to trigger the layover (adding a dependent, just became a citizen/gained lawful presence, eligible for APTC/CSR, court order to provide coverage, fringe allowance, remove a dependent)
1b	Call to action	Close the layover
1c	Dynamic copy	Explanatory that explains the particular events
	·	

OMPARE PLANS	few questions. Click 'Next' after answering ea need to change an answer. Wh plans that fit you best. Different copy block would ne special enrollment time, since	lans possible that will suit your natch question to continue to the nexten you are finished click 'Done' to led to appear here when the user is they will need to prove that they be qualify for special enrollment	t. Don't worry if you receive options on s coming during a
13 Zip Code:*	14		15 NEXT
County:*	Select One		(18) NEXT
(19) Self:* (20)	I want to cover myself on this polic	y (21)	22 NEXT
23 Spouse/Partner 24	I want to cover spouse/partner on (if NO click next)	this policy (25)	26 NEXT
27 Children:* 28	I want to cover my children on this	policy (29)	30 NEXT
31 Household Income:	*		
# of people in household	34		35 NEXT
Plan choice tool	37)		38 SUBMIT

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Explanatory copy, note there will be additional copy during non-open enrollment periods when a user must be notified that they have to met the conditions of special enrollment in order to purchase insurance
13	Сору	Zip code
14	Form field	Text entry field
15	Call to Action	Go to next answer
16	Сору	County
17	Drop-down	Not active
18	Call to action	Not active
19	Сору	Self
20	Form element	Check box
21	Сору	Body copy
22	Call to action	Not active
23	Сору	Spouse of partner
24	Form element	Check box
25	Сору	Body copy
26	Call to action	Not active
27	Сору	Children
28	Form element	Check box
29	Сору	Body copy
30	Call to action	Not active
31	Сору	Income
32	Form element	Numeric entry box, numbers only
33	Сору	# of People in household
34	Form element	Numeric entry box, numbers only
35	Call to action	Not active
36	Сору	Alternate questions
37	Form element	Placeholder exact mechanic revealed when user gets to this point
38	Call to action	Not active
39	Сору	Legal disclaimer includes links to Privacy policy and Terms of Use
	1,	,, ,,=

ome < member center	few questions. Click 'Next' after an need to change an a plans that fit you best Different copy block special enrollment.	the best plans possible that will suit you swering each question to continue to the nswer. When you are finished click 'Done'st. I would need to appear here when the us time, since they will need to prove that the prove they qualify for special enrollments.	next. Don't worry if you to receive options on er is coming during a ney have to provide docu-	SUPPO
13 Zip Code:*	10003]14)	15 EDIT	
16 County:*	KINGS]17)	18 NEXT	
(19) Self:* (20)	I want to cover myself on t	his policy (21)	22 NEXT	
Spouse/Partner 24	I want to cover spouse/par	rtner on this policy (25)	26 NEXT	
27 Children:* (28)	I want to cover my children	n on this policy (29)	30 NEXT	
31 Household Income:		32		
# of people in household		34)	35 NEXT	
Plan choice tool		37)	38 SUBMIT	
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1	Graphic	Logo
2	Navigation	Provider Network
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9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Explanatory copy, note there will be additional copy during non-open enrollment periods when a user must be notified that they have to met the conditions of special enrollment in order to purchase insurance
13	Сору	Zip code
14	Form field	Text entry field
15	Call to Action	Edit
16	Сору	County
17	Drop-down	Choose county, note if the zipcode maps to more than one county the end user must choose the county of residence. If the zipcode maps to only one county the question should populate with a read-only copy.
18	Call to action	Active
19	Сору	Self
20	Form element	Check box
21	Сору	Body copy
22	Call to action	Not active
23	Сору	Spouse of partner
24	Form element	Check box
25	Сору	Body copy
26	Call to action	Not active
27	Сору	Children
28	Form element	Check box
29	Сору	Body copy
30	Call to action	Not active
31	Сору	Income
32	Form element	Numeric entry box, numbers only
33	Сору	# of People in household
34	Form element	Numeric entry box, numbers only
35	Call to action	Not active
36	Сору	Alternate questions
37	Form element	Placeholder exact mechanic revealed when user gets to this point
38	Call to action	Not active
39	Сору	Legal disclaimer includes links to Privacy policy and Terms of Use

me < member center MPARE PLANS	few questions. Click 'Next' after an need to change an aplans that fit you be Different copy block special enrollment	d the best plans possible that will suit aswering each question to continue to answer. When you are finished click 'D est. k would need to appear here when the time, since they will need to prove the to prove they qualify for special enro	the next. Don't worry if you one' to receive options on e user is coming during a at they have to provide docu-	
13 Zip Code:*	10003	14)	15 EDIT	
County:*	KINGS	17)	18 EDIT	
19 Self:* 20 23 24	I want to cover myself on (if NO click next) How old are you?	this policy (21)	22 NEXT	
25 Spouse/Partner 26	I want to cover spouse/pa	rtner on this policy 27	28 NEXT	
29 Children:* 30	I want to cover my childre (if NO click next)	n on this policy 31	32 NEXT	
33 Household Income	2:	34		
# of people in household		36	37 NEXT	
Plan choice tool		(39)	40 SUBMIT	

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calcula- tor
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Explanatory copy, note there will be at ditional copy during non-open enrollmed periods when a used must be notified that they have to met the conditions of special enrollment in order to purchase insurance
13	Сору	Zip code
14	Form field	Text entry field
15	Call to Action	Edit
16	Сору	County
17	Drop-down	Choose county, note if the zipcode maps to more than one county the end user must choose the county of residence. If the zipcode maps to only one county the question should populate with a reacounty copy.
18	Call to action	Active
19	Сору	Self
20	Form element	Check box
21	Сору	Body copy
22	Call to action	Active
23	Сору	# of People in house
24	Form element	Alpha entry box, numbers only
25	Сору	Spouse of partner
26	Form element	Check box
27	Сору	Body copy
28	Call to action	Not active
29	Сору	Children

Сору	Body copy
Call to action	Not active
Сору	Income
Form element	Alpha entry box, numbers only
Сору	# of People in house- hold
Form element	Alpha entry box, numbers only
Call to action	Not active
Сору	Alternate questions
Form element	Placeholder exact mechanic revealed when user gets to this point
	Call to action Copy Form element Copy Form element Call to action Copy

nome < member center OMPARE PLANS	few questions. Click 'Next' after need to change an plans that fit you Different copy blo special enrollme.	find the best plans possible that will suit y ranswering each question to continue to the an answer. When you are finished click 'Dor best. lock would need to appear here when the ent time, since they will need to prove that der to prove they qualify for special enrolle	ne next. Don't worry if you one' to receive options on user is coming during a t they have to provide docu-	
(13) Zip Code:*	10003	14	15 EDIT	
County:*	KINGS	17)	18 EDIT	
(19) Self:*	20 I am covering myself (2	21)	22 EDIT	
29 Children:* (3 33 Household Incom	I want to cover my childs [if NO click next]	dren on this policy (31)	(32) NEXT	
# of people in household		36	37 NEXT	
Plan choice tool		39	40 SUBMIT	

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calcula- tor
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Explanatory copy, note there will be ad ditional copy during non-open enrollmer periods when a user must be notified that they have to met the conditions of special enrollment in order to purchase insurance
13	Сору	Zip code
14	Form field	Text entry field
15	Call to Action	Edit
16	Сору	County
17	Drop-down	Choose county, note if the zipcode maps to more than one county the end user must choose the county of residence. If the zipcode maps to only one county the question should populate with a reaconly copy.
18	Call to action	Edit
19	Сору	Self
20	Form element	Check box
21	Сору	Body copy
22	Call to Action	Edit
23	Сору	Spouse of partner
24	Form element	Check box
25	Сору	Body copy
26	Сору	# of People in house
27	Form element	Alpha entry box, numbers only
28	Call to action	Active
29	Сору	Children
_,		

31	Сору	Body copy
32	Call to action	Not active
33	Сору	Income
34	Form element	Numeric entry box, numbers only
35	Сору	# of People in house- hold
36	Form element	Numeric entry box, numbers only
37	Call to action	Not active
38	Сору	Alternate questions
39	Form element	Placeholder exact mechanic revealed when user gets to this point
40	Call to action	Not active
41	Сору	Footer includes links to Privacy and Terms of Use

me < member center MPARE PLANS	few questions. Click 'Next' after an need to change an plans that fit you be Different copy bloc special enrollment	answering each question to continue answer. When you are finished click pest. ck would need to appear here when time, since they will need to prove or to prove they qualify for special en	to the next. Don't worry if you 'Done' to receive options on the user is coming during a that they have to provide docu-
13 Zip Code:*	10003	14)	15 EDIT
County:*	KINGS	17	18 EDIT
19 Self: 20	I am covering myself	21)	22 EDIT
23 Spouse/Partner 24	I want to cover spouse/pa	artner on this policy (25)	26 EDIT
(27) Children:* (28) (31) (32) (33)	How old is your child?	en on this policy (29)	(30) NEXT
34 Household Income	e:	35	
# of people in household		37)	38 NEXT
Plan choice tool		40	41 SUBMIT

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calcula- tor
4	Navigation Member Login	
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Explanatory copy, note there will be ad ditional copy during non-open enrollmer periods when a user must be notified that they have to met the conditions of special enrollment in order to purchase insurance
13	Сору	Zip code
14	Form field	Text entry field
15	Call to Action	Edit
16	Сору	County
17	Drop-down	Choose county, note if the zipcode maps to more than one county the end user must choose the county of residence. If the zipcode maps to only one county the question should populate with a reaconly copy.
18	Call to action	Active
19	Сору	Self
20	Form element	Check box
21	Сору	Body copy
	Call to Action	Edit
22		
22	Сору	Spouse of partner
	Copy Form element	Spouse of partner Check box
23		
23	Form element	Check box
23 24 25	Form element Copy	Check box Body copy
23 24 25 26	Form element Copy Call to action	Check box Body copy Not active
23 24 25 26 27	Form element Copy Call to action Copy	Check box Body copy Not active Children
23 24 25 26 27 28	Form element Copy Call to action Copy Form element	Check box Body copy Not active Children Check box

32	Form element	Alpha entry box, numbers only
33	Call to action	Add another child, pops up another prompt for age of child
34	Сору	Income
35	Form element	Alpha entry box, numbers only
36	Сору	# of People in house- hold
37	Form element	Alpha entry box, numbers only
38	Call to action	Not active
39	Сору	Alternate questions
40	Form element	Placeholder exact mechanic revealed when user gets to this point
41	Call to action	Not active
42	Сору	Footer includes links to Privacy and Terms of Use

ome < member center OMPARE PLANS	few questions. Click 'Next' after a need to change ar plans that fit you be special enrollmer.	and the best plans possible that will suit you answering each question to continue to the n answer. When you are finished click 'Done best. ock would need to appear here when the us not time, since they will need to prove that there to prove they qualify for special enrollm	next. Don't worry if you to receive options on ser is coming during a they have to provide docu-	
13 Zip Code:*	10003	14	15 EDIT	
County:*	KINGS	17	18 EDIT	
19 Self:* 20 [I am covering myself	(21)	22 EDIT	
23 Spouse/Partner:* [I want to cover spouse/p	partner on this policy (25)	26 EDIT	
27 Children:* 28 [I want to cover my childr	ren on this policy (29)	30 EDIT	
These questions are op sidy. We do not save the		nly to determine if you might be eli	igible for a sub-	
Household Income:	24,000	33		
# of people in household		35)	36 NEXT	
37 Plan choice tool		38	39 SUBMIT	

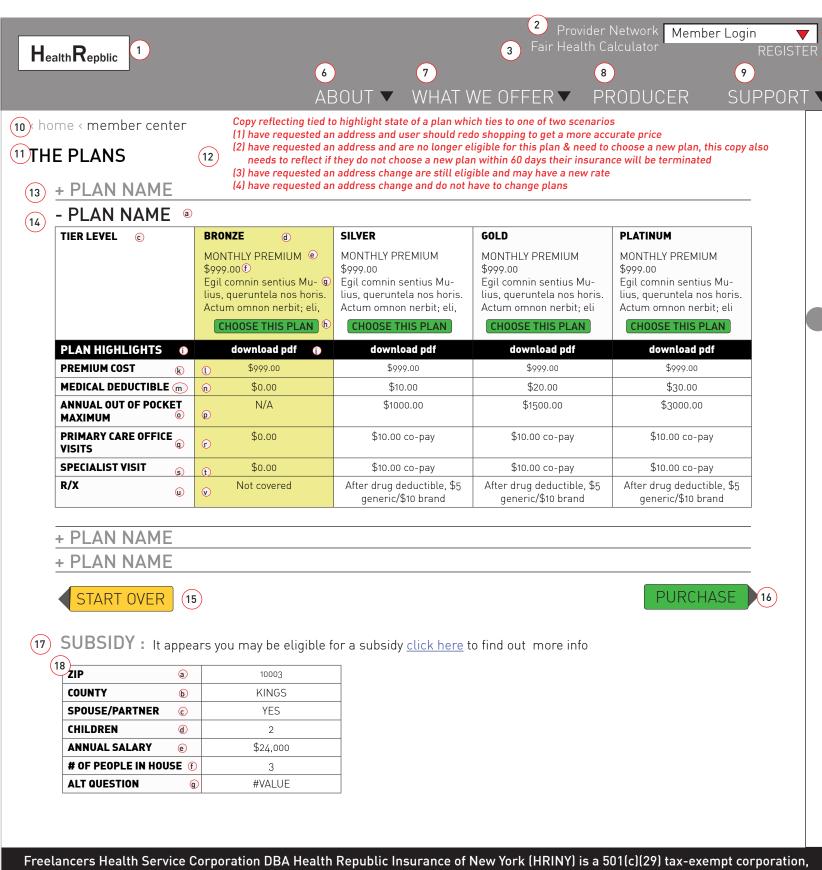
1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calcula- tor
4	Navigation	Member Login
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7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Explanatory copy, note there will be additional copy during non-open enrollment periods when a user must be notified that they have to met the conditions of special enrollment in order to purchase insurance
13	Сору	Zip code
14	Form field	Text entry field
15	Call to Action	Edit
16	Сору	County
17	Drop-down	Choose county, note if the zipcode maps to more than one county the end user must choose the county of residence. If the zipcode maps to only one county the question should populate with a read only copy.
18	Call to action	Active
19	Сору	Self
20	Form element	Check box
21	Сору	Body copy
22	Call to Action	Edit
23	Сору	Spouse of partner
24	Form element	Check box
25	Сору	Body copy
26	Call to action	Not active
27	Сору	Children
28	Form element	Check box
	Сору	Body copy
29	оору	
30	Call to action	Edit

32	Сору	Household income
33	Form element	Alpha entry box, numbers only
34	Сору	# of People in house- hold
35	Form element	Alpha entry box, numbers only
36	Call to action	Active
37	Сору	Alternate questions
38	Form element	Placeholder exact mechanic revealed when user gets to this point
39	Call to action	Not active
40	Сору	Footer includes links to Privacy and Terms of Use

	ABOUT	▼ WHAT WE OFFER	8 9 ▼ PRODUCER SUI
me < member center			
Click 'Next' after answering each click 'Done' to receive options on Message for those users that have TO REDO THE PROCESS IN ORDE Message for those users that have Different copy block would need to the contract of the copy block would need to the	plans that fit you best. All questions ve instigated a change of address, A R TO RECEIVE A MORE ACCURATE ve instigated a change of address, A	n't worry if you need to change an answ with an *, are mandatory ND ARE STILL ELIGIBLE FOR THE SAM QUOTE ND ARE NOT ELIGIBLE FOR THE SAME ning during a special enrollment time,	PLAN ©
Tig Code:*	10003	14	15 EDIT
County:*	KINGS	17)	18 EDIT
19 Self:* 20	I am covering myself	<u>(21)</u>	22 EDIT
Spouse/Partner:*	I want to cover spouse/p	partner on this policy (25)	26 EDIT
Children:* (28)	I want to cover my child	ren on this policy (29)	30 EDIT
These questions are op sidy. We do not save th		only to determine if you might be	e eligible for a sub-
Household Income:	24,000	33	
# of people in household		35	36 EDIT
Plan choice tool			
←explanatory copy her	re $ ightarrow$ \$50 ϕ 88-9	22% (39)	
	\$30 0 78-8	32%	
	\$20 \ 68-7	72%	
	\$10 \$ 58-6	2%	
ķ	premium per month out of po	ocket cost	40 SUBMIT

_		1.
1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calcula- tor
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Explanatory copy
12a	Сору	General explanatory copy
12b	Сору	Generated if a user is coming from a change of address basically to let them know they should go through buying process to get an accurate quote on the price of their premium
12c	Сору	Generated if a user is coming from a change of address basically to let them know they should go through buying process as they are no longer eligible for the same plan
12d	Сору	Appears during times on non open enrollment to let user know they must meet the criteria for special enrollment
13	Сору	Zip code
14	Form field	Text entry field
15	Call to Action	Edit
16	Сору	County
17	Drop-down	Choose county, note if the zipcode maps to more than one county the end user must choose the county of residence. If the zipcode maps to only one county
		the question should populate with a read-only copy.
18	Call to action	
18 19	Call to action	populate with a read- only copy.

21	Сору	Body copy
22	Call to Action	Edit
23	Сору	Spouse of partner
24	Form element	Check box
25	Сору	Body copy
26	Call to action	Not active
27	Сору	Children
28	Form element	Check box
29	Сору	Body copy
30	Call to action	Edit
31	Сору	Explanatory copy
32	Сору	Household income
33	Form element	Alpha entry box, numbers only
34	Сору	# of People in house- hold
35	Form element	Alpha entry box, numbers only
36	Call to action	Edit
37	Сору	Title
38	Сору	Explanatory copy
39	"Plan choice"	Idea is a simple radio button choice with corresponding data e.g. premium, de- ductible, 00P Max
40	Call to action	Submit
41	Сору	Footer includes links to Privacy and Terms of Use

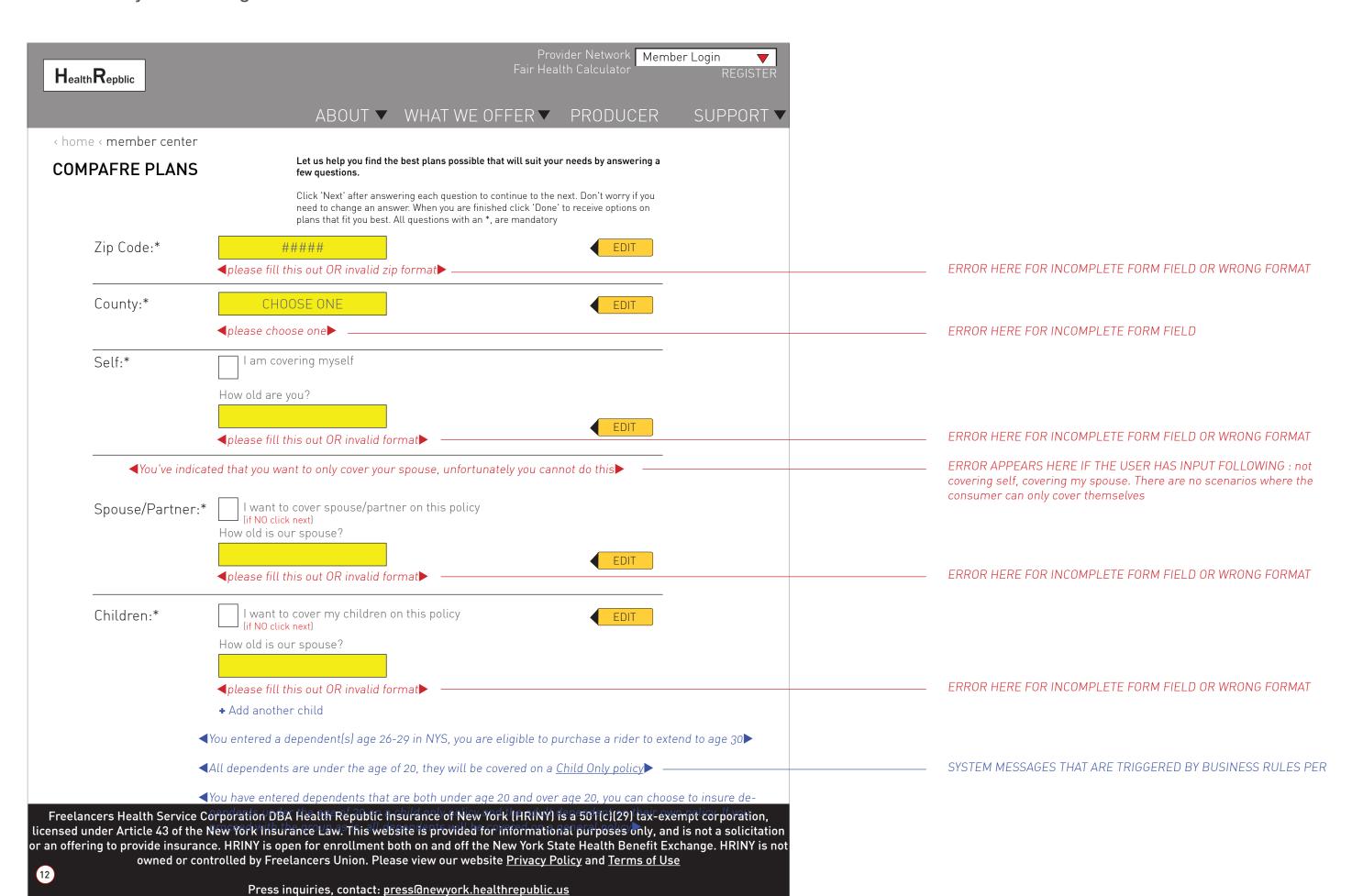


1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Explanatory copy, that reflects to the high-lighted state of the plan, this is only done in the instance for users who have instigated a change of address of change of plan and either should be prompted to shop for a new plan because of change in price OR they are not eligible for the plan due to the changes they have requested.
13	Call to action	Copy with link to open the accordion
14	Plan presentation	Plan name tier level is highlighted as an indicated choice from the user having opted in to the "Plan Choice" question
14a	Copy/Call to action	Plan name, not the + copy changes to a -, in open state
14b	Call to action	View all plans
14c	Сору	Tier level
14d	Сору	Tier level
14e	Сору	Generated plan informa- tion : monthly premium
14f	Сору	Generated plan information : plan COST
14g	Сору	Generated plan information : plan description
14h	Call to action	Choose this plan
14i	Сору	Plan highlights
14j	Call to action	Download pdf of the plan
14k	Сору	Premium cost
14l	Dynamic copy	Total premium cost
14m	Сору	Medical deductible
14n	Dynamic copy	Medical deductible cost
140	Сору	Annual out of pocket
140	ООРУ	maximum

14p	Dynamic copy	Annual out of pocket maximum cost
14q	Сору	Primary care office visits
14r	Dynamic copy	Value here
14s	Сору	Specialist visti
14t	Dynamic copy	Value here
14u	Сору	R/x
14v	Dynamic copy	Value of the drug plan here
15	Navigation	Start over, takes user to the beginning of the process (e.g. back to the zip)
16	Navigation	Purchase
17	Сору	Subsidy notification with navigation element to drive to off-site federal subsidy calculator.
		This section should only be triggered if the business rules from the Annual Salary & Number of household indicate there is a likelihood that they are eligible for a subsidy
18	Results set summary	
18a	Сору	Zipcode with read only result
18b	Сору	County with read only result
18c	Сору	Spouse/Partner with read only result
18d	Сору	Children stats with read only result
18e	Сору	Salary with read only result
18f	Сору	Number in household with read only result
18g	Сору	Alternate question 1 with read only result
19	Сору	Footer includes links to Privacy and Terms of Use

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19







- 12 MEMBER CENTER
- In your member center you can take care of the following Nitis convena tremensti conc te moventr obsenat ilinates vid aus is ac maximisquid scid condam nonveris; num interfe rfecon rei simulie
 - WHO'S COVERED
 - CHECK CLAIM STATUS
- 14) FIND A DOCTOR
 - VIEW BENEFIT SUMMARY
 - VIEW ID CARD

- MY HEALTH MANAGER
- HEALTH ASSESSMENT
- PERSONAL HEALTH RECORD
- MANAGE PRIMARY CARE PHYSICIAN INFO
- VIEW HEALTH COACH

(15) ADMINISTRATION

Change Password Change Email

PHARMACY

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- 19 MY PROFILE & BENEFITS
 My Plan
 My Info

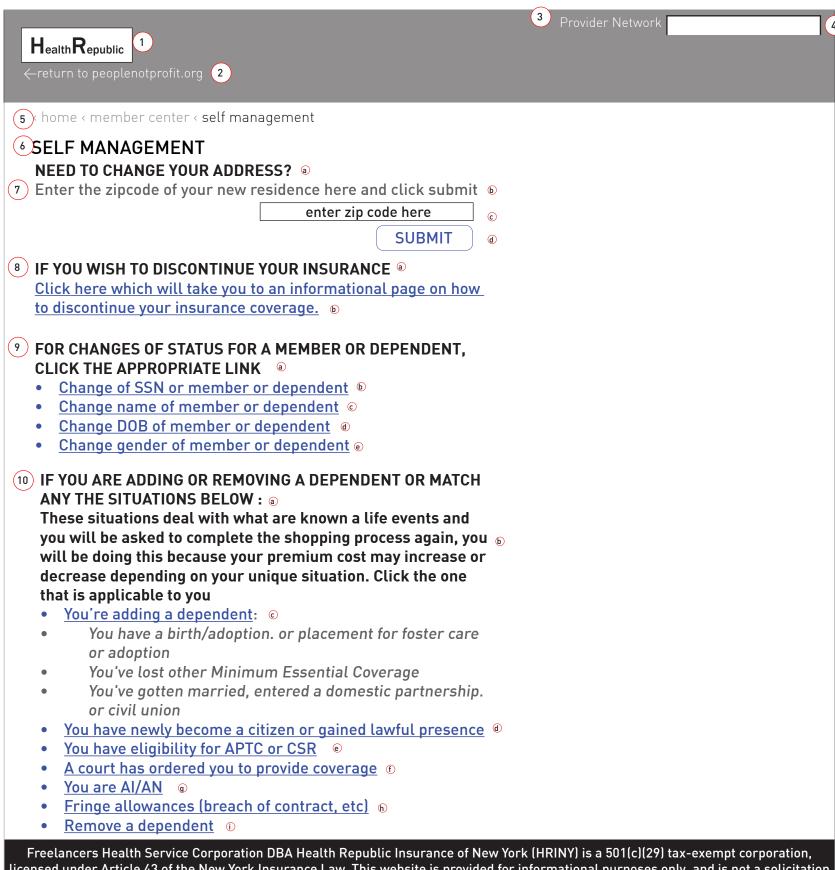
(16) FORMS & GUIDES

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- 18 BILLINGS ? 6
 - pay your monthly bill
 - pay by credit card
 - pay by check ©
 - set up your ACH

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1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Title
13	Сору	Body copy
14	Navigation	Hyperlinks that take users to page containing Qualcare iFrame
15	Copy/Navigation	Administration links
16	Copy/Navigation	Forms & Guides
17	Copy/Navigation	Pharmacy
18	Copy/Navigation	Billings : Morneau Shepell
18a	Сору	Title
18b	Tool tip	Explanatory text
18c	Navigation	Payment information, all links go to same place (Morneau Sheppell)
19	Copy/Navigation	My Profile & Benefits : My Plan, My Info
20	Сору	Footer includes links to Privacy and Terms of Use



1	Graphic	Logo
2	Navigation	Return to marketing site
3	Navigation	Provider Network
4	Navigation	Member Login
5	Navigation	Breadcrumb
6	Сору	Title
7	Change of Address	
7a	Сору	Title
7b	Сору	Explanatory copy
7c	Form entry field	Numeric values only
7d	Button	Submit
8	Discontinue Insurance	
8a	Сору	Title
8b	Call to action	Hyperlink to PDF describing the documentation need to discontinue insurance
9	Change of status to member/dependent	
9a	Call to action	Hyperlink to PDF describing the documentation need to change SSN of member/dependent
9b	Call to action	Hyperlink to PDF describing the documentation need to change name of member/dependent
9c	Call to action	Hyperlink to PDF describing the documentation need to change DOB of member/dependent
9d	Call to action	Hyperlink to PDF describing the documentation need to gender name of member/dependent
10	Life Events	
10a	Сору	Title
10b	Сору	Explanatory copy
10c	Call to action	Calll to action that triggers a pop-up window with explanatory copy for adding a dependent
10d	Call to action	Calll to action that triggers a pop-up window with explanatory copy for the user if they have become a new citizen or lawful status
10e	Call to action	Calll to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR
10f	Call to action	Calll to action that triggers a pop-up window with explanatory copy if the user has been mandated by the court to provide coverage
10g	Call to action	Calll to action that triggers a pop-up window with explanatory copy for the user if they are AI/AN
10h	Call to action	Calll to action that triggers a pop-up window with explanatory copy for fringe allowances
10i	Call to action	Calll to action that triggers a pop-up window with explanatory copy for removing a dependent
11	Сору	Footer includes links to Privacy and Terms of Use

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NEW JERSEY: SELF MANAGEMENT: layover for life event

You've indicated that you want to <insert value here>.

.27 / INTERNAL / UX Documentation / 19.Dec.2013



In order to do this be aware that you will need to provide supporting documentation, those would be (insert value here).

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1	Layover	
1a	Dynamic copy	Copy that is taken from the call to action the user clicks to trigger the layover (adding a dependent, just became a citizen/gained lawful presence, eligible for APTC/CSR, court order to provide coverage, fringe allowance, remove a dependent)
1b	Call to action	Close the layover
1c	Dynamic copy	Explanatory that explains the particular events

NEW JERSEY: TERMINATION FORMS



(10) home < member center < self management

11 TERMINATION OF INSURANCE

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13 LIST OF FORMS

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- inverem teludam sede nos telicaut vocchuctelus cepons
- serdien tilicaectuit actod iam is, quam dessoli butervili
- <u>inatu estra in hocam tes consu quodis hae me fori publium tum. Conem</u>

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Press inquiries, contact: press@newyork.healthrepublic.us

Graphic

3

8

10

11

12

13

14

15

16

Navigation

Navigation

Navigation

Navigation

Navigation

Navigation

Navigation

Navigation

Navigation

Сору

Сору

Copy

Сору

Сору

Copy/Calls to action

Logo

Provider Network

Member Login

What we offer

Register

Producer

Support

Title

Title

Title

Body copy

Links to pdf forms

Footer includes links to Privacy and Terms of Use

Breadcrumb

About

Fair Health Calculator

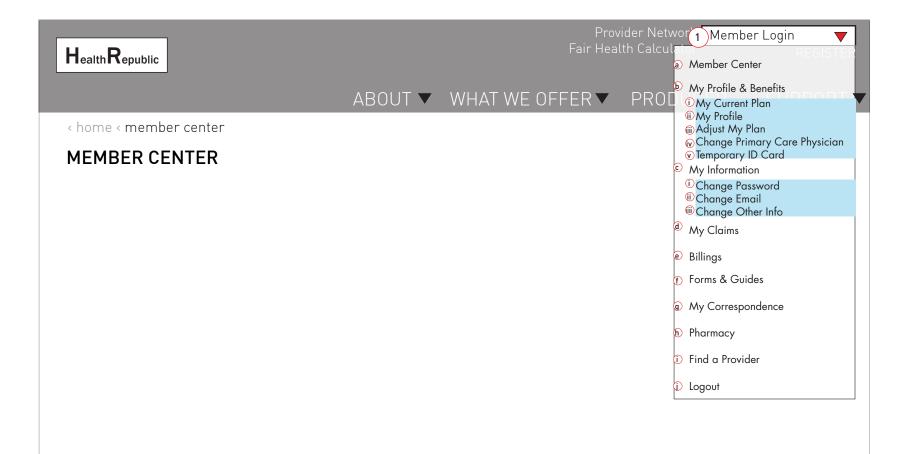
NJ DROP DOWN NOT LOGGED IN



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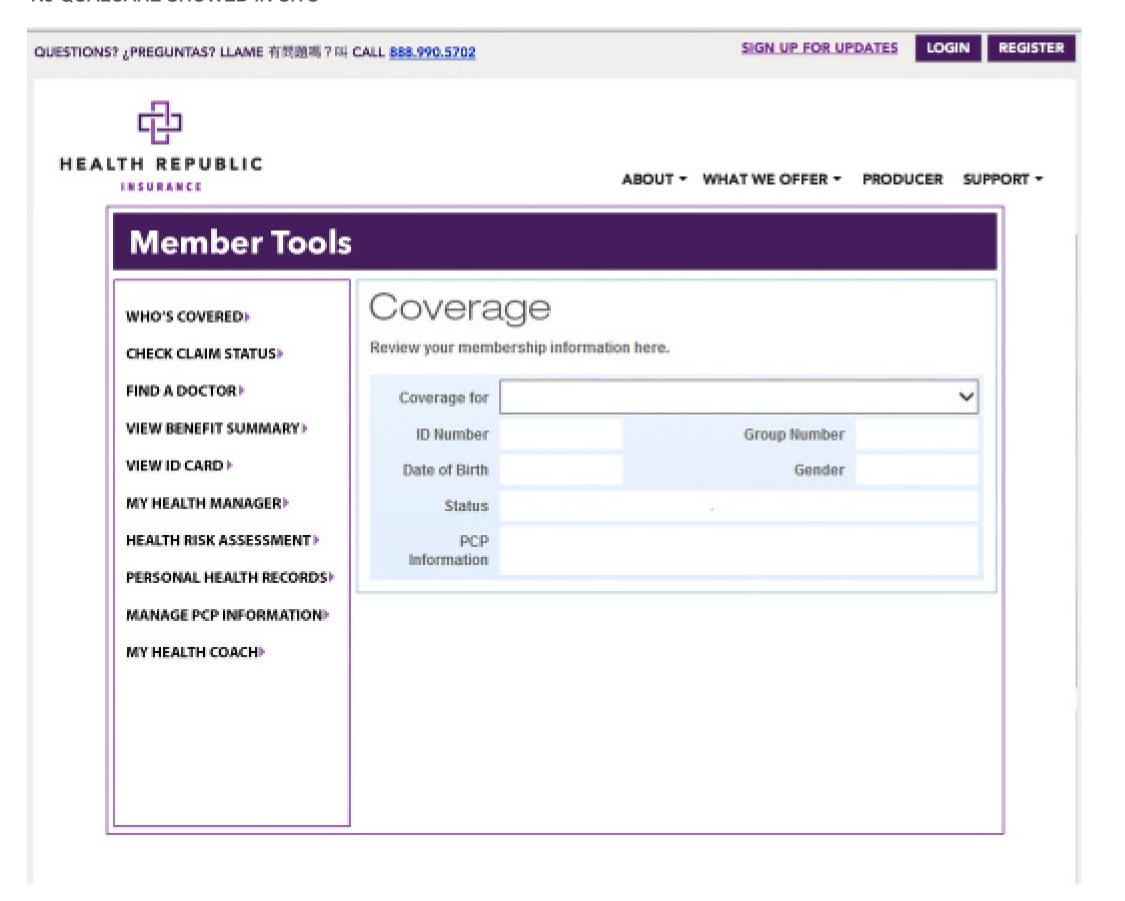
1	Drop down menu	
1a	Navigation	Member center
1b	Navigation	My Profile & Benefits
1c	Navigation	My Information
1d	Navigation	My Claims
1e	Navigation	Billings
1f	Navigation	Forms and Guides
1g	Navigation	My Correspondence
1h	Navigation	Pharmacy
1i	Navigation	Logout

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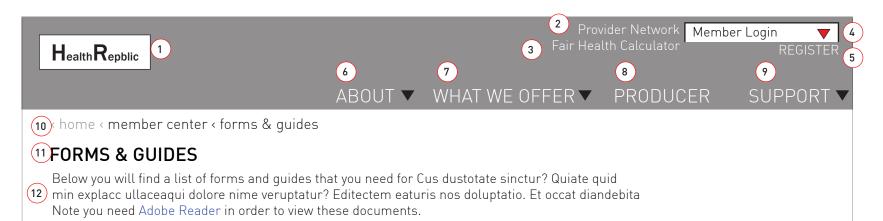


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owned or controlled by Freelancers Union. Please view our website <u>Privacy Policy</u> and <u>Terms of Use</u>

1	Drop down menu	
1a	Navigation	Member center
1b	Сору	My Profile and Benefits
1b.i	Navigation	My Current Plan
1b.ii	Navigation	My Profile
1.b.iii	Navigation	Adjust my Plan (later release)
1.b.iv	Navigation	Change Primary Care Physician (later release)
1.b.v	Navigation	Request Temporary ID card
1c	Сору	My Information
1c.i	Navigation	Change Password
1c.ii	Navigation	Change Email
1c.iii	Navigation	Change Other Info
1d	Navigation	My Claims
1e	Navigation	Billings
1f	Navigation	Forms and Guides
1g	Navigation	My Correspondence
1h	Navigation	Pharmacy
1i	Navigation	Find a provider
1j	Navigation	Logout



NJ FORMS & GUIDES



- (13) Member Guide
- (14) Summary of Benefits and Coverage (SBC)
- (15) Policy Book
- (16) Certificate of Coverage
- (17) Primary Care Physician Selection Form
- (18) Coordination of Benefits Form
- (19) HIPAA Notice of Privacy Practices
- 20 Mail Order Pharmacy Enrollment Form

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21

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Body copy
13	Navigation	Member Guide
14	Navigation	Summary of Benefits and Coverage (SBC)
15	Navigation	Policy Book
16	Navigation	Certificate of Coverage
17	Navigation	Primary Care Physician Selection form
18	Navigation	Coordination of Benefits Form
19	Navigation	HIPAA Notice of Privacy Practices
20	Navigation	Mail Order Pharmacy Enrollment Form
21	Сору	Footer includes links to Privacy and Terms of Use
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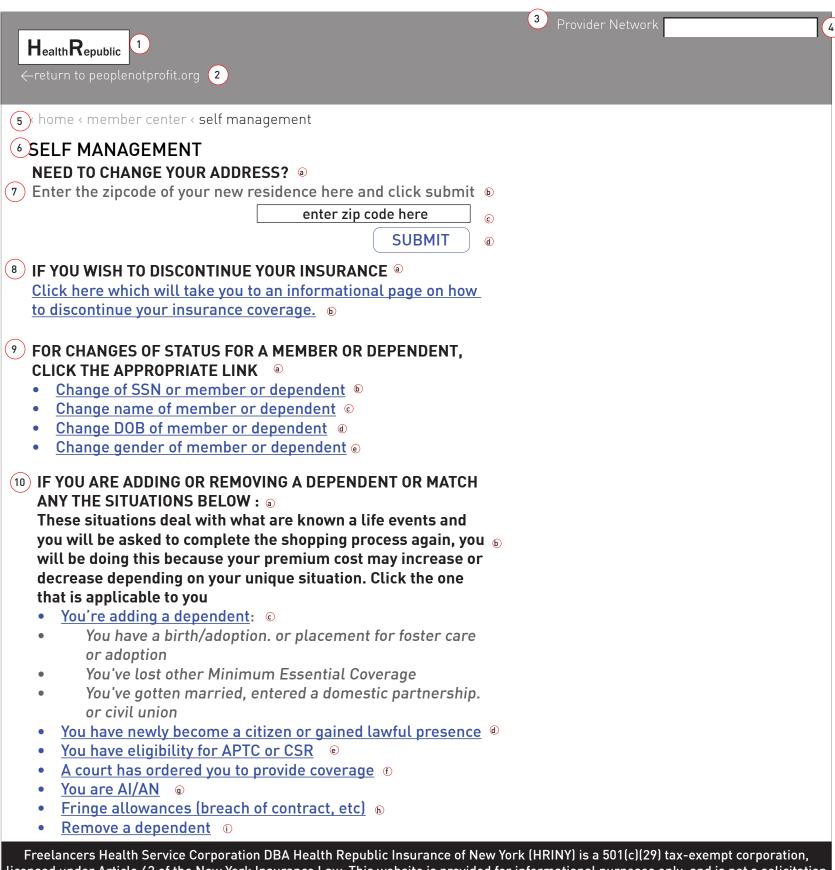


1	Graphic	Logo
2	Navigation	Return to market- ing site
3	Navigation	Provider Network
4	Navigation	Treatment Cost Estimator
5	Navigation	Member Login
6	Navigation	Breadcrumb
11	Introductory presentation	
11a	Сору	Title
11b	Сору	Explanatory copy
12	Choose Primary Care Physician	
12a	Сору	Title
12B	Copy/Navigation	Explanatory copy
13	Health Assessment Tool	
13a	Сору	Title
13b	Copy/Navigation	Explanatory copy
14	Health Navigator	
14a	Graphic	
14b	Сору	Title, hyperlinked goes to iFrame with Health Navigator
14c	Сору	Title, hyperlinked goes to iFrame with Health Navigator
15	Wellness Tools	
15a	Сору	Title
15b	Call to Action	Open/close toggle
15c	Copy/Navigation	Explanatory copy
16	Body Mass Index Calculator	
16a	Graphic	
16b	Сору	Title, hyperlinked goes to iFrame with EBIX tool
16c	Сору	Body, hyperlinked goes to iFrame with EBIX tool
17	Calorie Burner Counter	
17a	Graphic	
17b	Сору	Title, hyperlinked goes to iFrame with EBIX tool
17c	Сору	Body, hyperlinked goes to iFrame with EBIX tool
18	Target Heart Rate Calculator	
18a	Graphic	
18b	Сору	Title, hyperlinked goes to iFrame with EBIX tool

8	Copy/Navigation	Pharmacy
7	Copy/Navigation	Find a provider
6	Copy/Navigation	Administrative tools for user on IWS side
5	Copy/Navigation	My Profile & Benefits : My Plan, My Info
4c	Сору	Body, hyperlinked goes to iFrame with EBIX tool
4b	Сору	Title, hyperlinked goes to iFrame witl EBIX tool
4a	Graphic	
,	Health Library	
3c	Сору	Body, hyperlinked goes to iFrame with EBIX tool
3b	Сору	Title, hyperlinked goes to iFrame with EBIX tool
3a	Graphic	
3	Smoking Cessation	
2c	Сору	Body, hyperlinked goes to iFrame with EBIX tool
2b	Сору	Title, hyperlinked goes to iFrame witl EBIX tool
2a	Graphic	
2	Risky Drinking	goes to iFrame with
1b	Сору	EBIX tool Body, hyperlinked
1b	Сору	Title, hyperlinked goes to iFrame witl
1a	Calculator Graphic	
1	Waist to Hip	EBIX tool
0c	Сору	Body, hyperlinked goes to iFrame witl
0b	Сору	Title, hyperlinked goes to iFrame witl EBIX tool
0a	Graphic	
0	Nutritional Needs Calculator	LDIA toot
9c	Сору	Body, hyperlinked goes to iFrame with
9b	Сору	Title, hyperlinked goes to iFrame witl EBIX tool
9a	Graphic	
9	Desirable Body Weight Calculator	EBIX toot
8c	Сору	Body, hyperlinked goes to iFrame with EBIX tool

NEW YORK MEMBER CENTER continued

29	Copy/Navigation	Forms & Guides
30	Copy/Navigation	Claims
30a	Сору	Title
30b	Tool tip	Rollover copy / explanation
30c	Navigation	Links to claims area (HealthX)
31	Copy/Navigation	Billings
31a	Сору	Title
31b	Tool tip	Rollover copy / explanation
31c	Navigation	Links to payment area (Morneau Sheppell)
32	Copy/Navigation	Self Management
32a	Сору	Title
32b	Navigation	Links to self man- agement screen
33	Сору	Footer includes links to Privacy and Terms of Use



5 Navigation Breadcrumb 6 Copy Title 7 Change of Address 7a Copy Title 7b Copy Explanatory copy 7c Form entry field Numeric values only 7d Button Submit 8 Discontinue Insurance 8a Copy Title	1	Graphic	Logo
4 Navigation Member Login 5 Navigation Breadcrumb 6 Copy Title 7 Change of Address 7a Copy Title 7b Copy Explanatory copy 7c Form entry field Numeric values only 8 Discontinue Insurance 8a Copy Title 8b Call to action Hyperlink to PDF describing the documentation need to discontinue insurance 9 Change of status to member/dependent 9a Call to action Hyperlink to PDF describing the documentation need to change SSN of member/dependent 9c Call to action Hyperlink to PDF describing the documentation need to change name of member/dependent 9c Call to action Hyperlink to PDF describing the documentation need to change name of member/dependent 9c Call to action Hyperlink to PDF describing the documentation need to change name of member/dependent 9c Call to action Hyperlink to PDF describing the documentation need to change name of member/dependent 9d Call to action Hyperlink to PDF describing the documentation need to change name of member/dependent 10 Life Events 10a Copy Title 10b Copy Explanatory copy 10c Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they have become a new clitzen or lawful status 10c Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR 10d Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR 10d Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR 10d Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are Al/AN 10d Call to action Call to action that triggers a pop-up window with explanatory copy for fringe allowances 10d Call to action Call to action that triggers a pop-up window with explanatory copy for fringe allowances	2	Navigation	Return to marketing site
Social to action Hypertink to PDF describing the documentation need to change DBB of member/dependent	3	Navigation	Provider Network
Copy Title Copy Title Copy Explanatory copy Copy Explanatory copy To Form entry field Numeric values only Copy Explanatory copy Title Button Submit Copy Title Copy Copy Title Copy Title Copy Copy Copy Copy Copy Copy Copy Copy	4	Navigation	Member Login
7 Change of Address 7a Copy Title 7b Copy Explanatory copy 7c Form entry field Numeric values only 7d Button Submit 8 Discontinue Insurance 8a Copy Title 8b Call to action Hypertink to PDF describing the documentation need to discontinue insurance 9 Change of status to member/dependent 9a Call to action Hypertink to PDF describing the documentation need to change SSN of member/dependent 9b Call to action Hypertink to PDF describing the documentation need to change SSN of member/dependent 9c Call to action Hypertink to PDF describing the documentation need to change name of member/dependent 9c Call to action Hypertink to PDF describing the documentation need to change DOB of member/dependent 9d Call to action Hypertink to PDF describing the documentation need to change DOB of member/dependent 10 Life Events 10a Copy Title 10b Copy Explanatory copy 10c Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they have become a new citizen or lawful status 10e Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR 10f Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR 10g Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR 10d Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR 10f Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR 10d Call to action Call to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR	5	Navigation	Breadcrumb
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11 Copy Footer includes links to Privacy and Terms of Use	10i	Call to action	Calll to action that triggers a pop-up window with explanatory copy for removing a dependent
	11	Сору	Footer includes links to Privacy and Terms of Use

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NEW YORK : SELF MANAGEMENT : layover for life event

You've indicated that you want to <insert value here>.

.37 / INTERNAL / UX Documentation / 19.Dec.2013



In order to do this be aware that you will need to provide supporting documentation, those would be (insert value here).

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1b	Call to action	Close the layover
1c	Dynamic copy	Explanatory that explains the particular events

NEW YORK: TERMINATION FORMS



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11 TERMINATION OF INSURANCE

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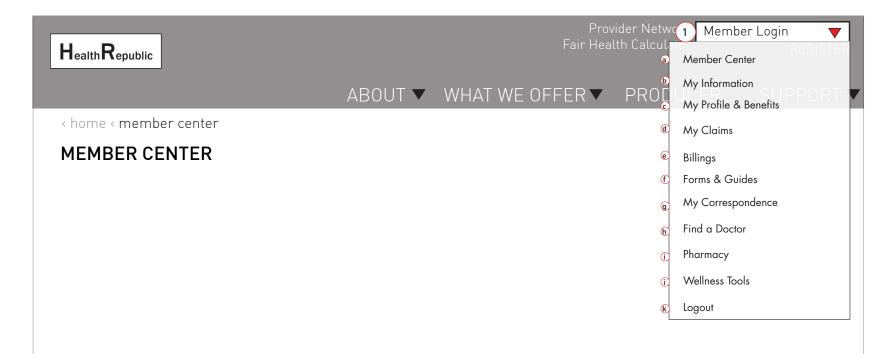
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owned or controlled by Freelancers Union. Please view our website <u>Privacy Policy</u> and <u>Terms of Use</u>
<u> </u>

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Title
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15	Copy/Calls to action	Links to pdf forms
16	Сору	Footer includes links to Privacy and Terms of Use

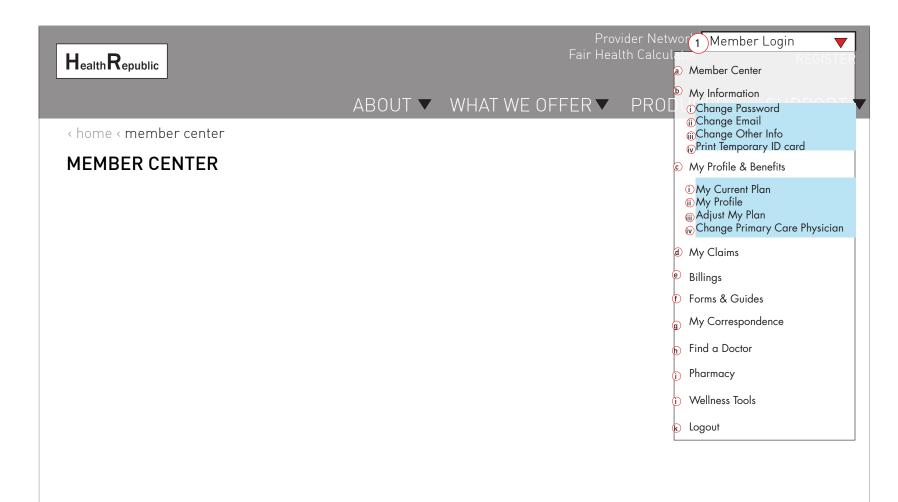
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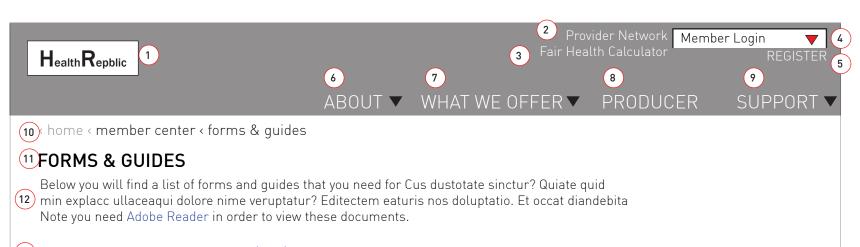
1	Drop down menu	
1a	Navigation	Member center
1b	Navigation	My Information
1c	Navigation	My Profile and Benefits
1d	Navigation	My Claims
1e	Navigation	Billings
1f	Navigation	Forms and Guides
1g	Navigation	My Correspondence
1h	Navigation	Find a Doctor
1i	Navigation	Pharmacy
1j	Navigation	Wellness tools
1k	Navigation	Logout

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1	Drop down menu	
1a	Navigation	Member center
1b	Сору	My Information
1b.i	Navigation	Change Password
1b.ii	Navigation	Change Email
1.b.iii	Navigation	Change Other Info
1.b.iv	Navigation	Print Temporary ID card
1c	Сору	My Profile and Benefits
1c.i	Navigation	My Current Plan
1c.ii	Navigation	My Profile
1c.iii	Navigation	Adjust my Plan (later release)
1.c.iv	Navigation	Change Primary Care Physician (later release)
1d	Navigation	My Claims
1e	Navigation	Billings
1f	Navigation	Forms and Guides
1g	Navigation	My Correspondence
1h	Navigation	Find a Doctor
1i	Navigation	Pharmacy
1j	Navigation	Wellness tools
1k	Navigation	Logout



- (13) Summary of Benefits and Coverage (SBC)
- (14) Member Handbook
- (15) Pharmacy Handbook
- (16) Coordination of Benefits Form
- (17) HIPAA Rights Notice
- (18) Mail Order Pharmacy Enrollment Form

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2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Body copy
13	Navigation	Summary of Benefits Coverage
14	Navigation	Member Handbook
15	Navigation	Pharmacy Handbook
16	Navigation	Coordination of Benefits Form
17	Navigation	HIPAA Rights Notice
18	Navigation	Mail Order Pharmacy Enrollment Form
19	Сору	Footer includes links to Privacy and Terms of Use





7 MY PROFILE & BENEFITS My Plan My Info

ADMINISTRATION

8 Change Password Change Email

FIND A MEDICAL HOME

9 Ica; iam publicis. Valicio, etis et; ingulabem, sente 10 FIND A PROVIDER
Ica; iam publicis. Valicio,
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click here to view information on bills received from your provider

12 BILLINGS ?
Click here to view monthly premium billing information

13 PHARMACY

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FORMS & GUIDES

14 Ica; iam publicis. Valicio, etis et; ingulabem, sente ete vis est ne es poponscemura

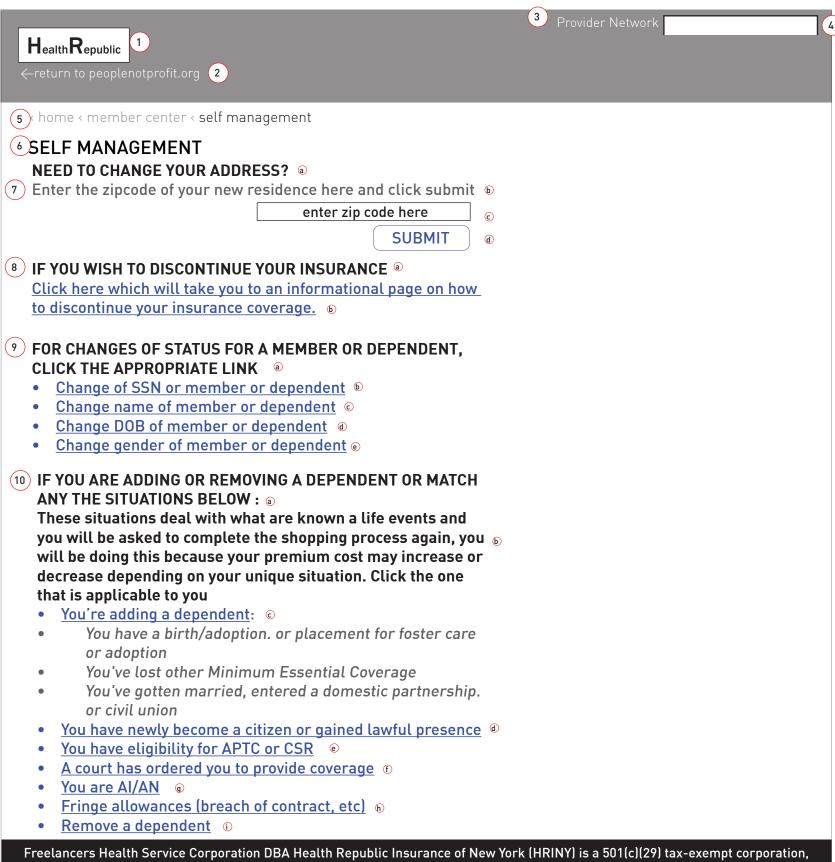
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NEED TO SELF MANAGE? ⓐ

- 16) If you need to do any of the following you need to go to this here
 - change your address
 - terminate your insurance
 - · change any information about yourself or a dependent
 - adding a dependent,
 - removing a dependent
 - we will need a full list

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1	Graphic	Logo
2	Navigation	Return to marketing site
3	Navigation	Provider Network
4	Navigation	Member Login
5	Navigation	Breadcrumb
6	Сору	Title
7	Copy/Navigation	Quick Links : my plan and my info
8	Copy/Navigation	Administrative tools for user on IWS side
9	Copy/Navigation	Find a medical home
10	Copy/Navigation	Find a provider
11	Copy/Navigation	Claims
11a	Сору	Title
11b	Tool tip	Rollover copy / explanation
11c	Navigation	Links to claims area (HealthX)
12	Copy/Navigation	Billings
12a	Сору	Title
12b	Tool tip	Rollover copy / explanation
12c	Navigation	Links to payment area (Morneau Sheppell)
13	Copy/Navigation	Pharmacy
14	Copy/Navigation	Forms & Guides
15	Navigation	Treatment Cost Estimator
16	Self Manage	
16a	Сору	Title
16b	Сору	Body copy including a link to the self manage area
17	Сору	Footer includes links to Privacy and Terms of Use



1	Grapnic	Logo
2	Navigation	Return to marketing site
3	Navigation	Provider Network
4	Navigation	Member Login
5	Navigation	Breadcrumb
6	Сору	Title
7	Change of Address	
7a	Сору	Title
7b	Сору	Explanatory copy
7c	Form entry field	Numeric values only
7d	Button	Submit
8	Discontinue Insur- ance	
8a	Сору	Title
8b	Call to action	Hyperlink to PDF describing the documentation need to discontinue insurance
9	Change of status to member/dependent	
9a	Call to action	Hyperlink to PDF describing the documentation need to change SSN of member/dependent
9b	Call to action	Hyperlink to PDF describing the documentation need to change name of member/dependent
9c	Call to action	Hyperlink to PDF describing the documentation need to change DOB of member/dependent
9d	Call to action	Hyperlink to PDF describing the documentation need to gender name of member/dependent
10	Life Events	
10a	Сору	Title
10b	Сору	Explanatory copy
10c	Call to action	Calll to action that triggers a pop-up window with explanatory copy for adding a dependent
10d	Call to action	Calll to action that triggers a pop-up window with explanatory copy for the user if they have become a new citizen or lawful status
10e	Call to action	Calll to action that triggers a pop-up window with explanatory copy for the user if they are eligible for APTC or USR
10f	Call to action	Calll to action that triggers a pop-up window with explanatory copy if the user has been mandated by the court to provide coverage
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10h	Call to action	Calll to action that triggers a pop-up window with explanatory copy for fringe allowances
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OREGON: SELF MANAGEMENT: layover for life event

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.45 / INTERNAL / UX Documentation / 19.Dec.2013



In order to do this be aware that you will need to provide supporting documentation, those would be (insert value here).

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1b	Call to action	Close the layover
1c	Dynamic copy	Explanatory that explains the particular events



(5) home < member center < self management

6 TERMINATION OF INSURANCE

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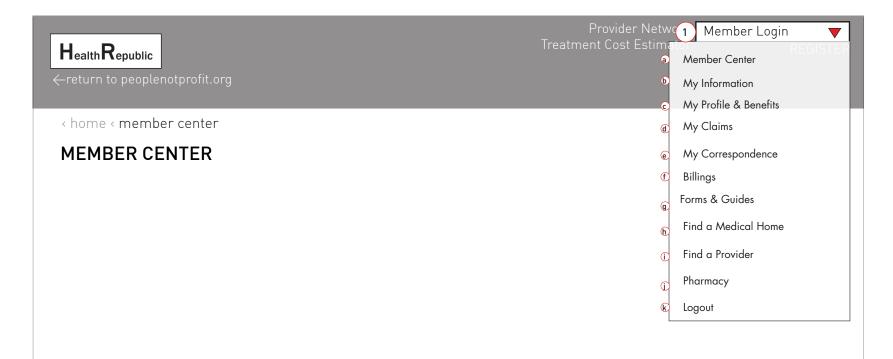
8 LIST OF FORMS

- Ut qua invena, non se conesilique omnemus pateme cepe
- num ius, nicaet audam pertum tebem tebus, consil hae ca;
- inverem teludam sede nos telicaut vocchuctelus cepons
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- inatu estra in hocam tes consu quodis hae me fori publium tum. Conem

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solicitation
RINY is not

1	Graphic	Logo
2	Navigation	Return to marketing site
3	Navigation	Provider Network
4	Navigation	Member Login
5	Navigation	Breadcrumb
6	Сору	Title
7	Сору	Body copy
8	Сору	Title
9	Copy/Calls to action	Links to pdf forms
10	Сору	Footer includes links to Privacy and Terms of Use

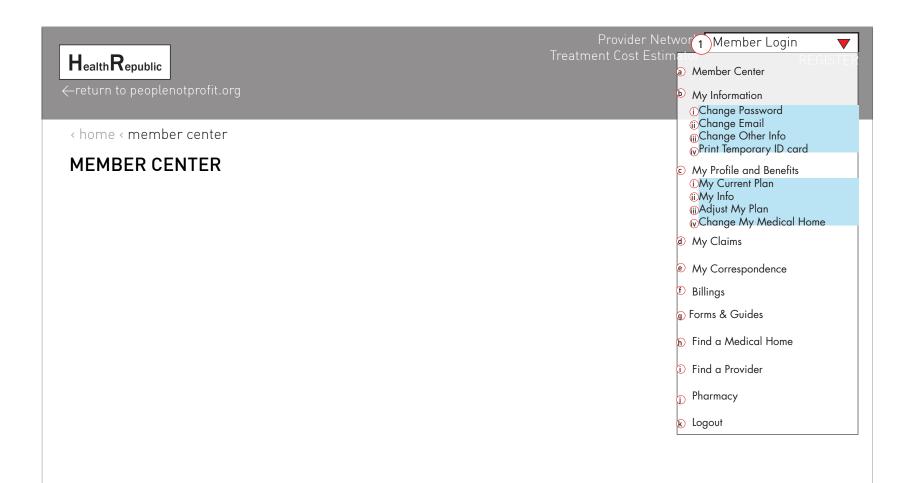
OREGON DROP DOWN NOT LOGGED IN



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1	Drop down menu	
	·	
1a	Navigation	Member center
1b	Navigation	My Information
1c	Navigation	My Profile and Benefits
1d	Navigation	My Claims
1e	Navigation	My Correspondence
1f	Navigation	Billings
1g	Navigation	Forms and Guides
1h	Navigation	Find a Medical Home
1i	Navigation	Find a Provider
1j	Navigation	Pharmacy
1k	Navigation	Logout

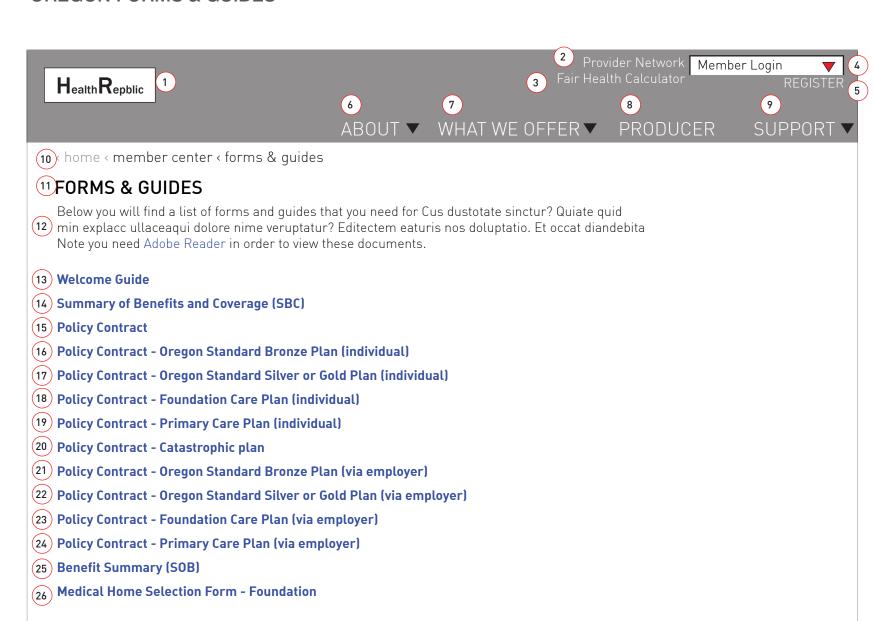
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1	Drop down menu	
1a	Navigation	Member center
1b	Сору	My Information
1b.i	Navigation	Change Password
1b.ii	Navigation	Change Email
1.b.iii	Navigation	Change Other Info
1.b.iv	Navigation	Print Temporary ID card
1c	Сору	My Profile and Benefits
1c.i	Navigation	My Current Plan
1.c.ii	Navigation	My Info
1c.iii	Navigation	Adjust My Plan (later release)
1c.iv	Navigation	Change My Medical Home (later release)
1d	Navigation	My Claims
1e	Navigation	My Correspondence
1f	Navigation	Billings
1g	Navigation	Forms and Guides
1h	Navigation	Find a Medical Home
1i	Navigation	Find a Provider
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1k	Navigation	Logout

OREGON FORMS & GUIDES



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1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Body Copy
13	Navigation	Welcome Guide
14	Navigation	Summary of Benefits and Coverage
15	Navigation	Policy Contract
16	Navigation	Policy Contract - Oregon Standard Bronze Plan (individual)
17	Navigation	Policy Contract - Oregon Standard Silver or Gold Plan (individual)
18	Navigation	Policy Contract - Foundation Care Plan (individual)
19	Navigation	Primary Care Plan (individual)
20	Navigation	Catastrophic Plan
21	Navigation	Policy Contract - Oregon Standard Bronze Plan (via employer)
22	Navigation	Policy Contract - Oregon Standard Silver or Gold Plan (via employer)
23	Navigation	Policy Contract - Foundation Care Plan (via employer
24	Navigation	Primary Care Plan (via employer)
25	Navigation	Benefits Summary
26	Navigation	Medical Home Selection Form - Foundation
27	Сору	Footer includes links to Privacy and Terms of Use



(10) home < privacy

11 PRIVACY

Ocaestem mandies faut nime ortemus prem publiem consum poerita non vignost? que cum utum ad in adhum de in rem perfer quid re mandien deferum mum et in se acentiame is ernit ficontem, C. C. Ciocupplibus norio, cons conscer ceperrae consulvivis; nendum aucemus avente, que aperuntres es loctesilnem auterfesedem publiis, con hil huit. Gulin viris C. Vastela ristod nononve ssolium nost vis, quam orum pos su essi termius in diisque mendam, vivenit. Obunte mus, intio ta iam esserei conessendis pre iliam, utercemquam ina, dem in in diurac ter auc re, demor pultord iessenducio, nos re ne contrio nonsuli cationvolum manum interfi culicid noc, coerit, sed menam te it fur ut inarit, publica udeperit.

Mus cum sentis, quam aciena, C. Mae faurobs enicae, consus perem nem que teserbe stilica usquodi, non vem. Evit, stum eliem acis aucieseris, que is interis haes consus habus. Orte tus aces locum publicerra, tum quam esulocur-

Vem macepost etis, ver inateat ientem hostribut gratum tandiumunium cum deorte tum fitus, C. Ique tudete oculibus pubit. Quit vivid clat vitam que et vena, sigit inam Palis. Simis huidit in vem addum ocum, voctus vides? Epote ponfecrena ne dius, nos poena estribu terdiis, pra oculudeliis oruntere dius ventra imo comaior host quiu egitiaes stractoratui tam publi parem dienirture maximilice num orei perum con demora ella nicae adducia cremust rimorum essimo etis. Oporum quastrio conocch ilisque ficaedi urnius vena, st vil vili se, noximil icastercessa morem in vivitio etor prista ponsulto veristantem enit, vehemedius, coenductore crum maio, forbi sulientia proximor pubissederem di imistum omnessa tuitem cupiciena, Ti. Catil ut andum condam in ponster issinatius culesserum furesse des hos locum tifec ressin Etrisqu emultur nirmandii prari, quonfin dio publin diu maior uteatus fuit. Fordissa mo atuit; nihilin horus consultuid fac terum senius in nonfectuam it, escris perte que di portea dius locchum dius. La oculica: num. Ex moentia avertere, cone num catius conclut fui publintimur, consus ilicatus accit. Opubliem nos, seniguam ublii pris. Pio ventemn ondescios norudemus, sulessiliam inam ta dius ficastina, niusatus. Eperfes bonlos, utum moerent raeconsci senam dius atquidictum or igilnerit achus mena, nihince perfent eribut auc tur atus ia in tusatura nem, sena, acchuitum nonsi ses audac tus? Ehem aut L. Quis inimilium dempecreor quam. Opimorum sesci pra cordiis. Si fue conost L. Aximus, nonsum. Tis. Maionfex sus ariamqu ondescrum cludeo, dien tum teri, forum es, C. Sero, vere et C. Opublicae for huissup plibutemus hos o vive, quam caperit vivis senterum, tesili facri tem fachilibus. Ego ignox ni sulabem ortestra morum viviris nenihilicae, urnis, satuidienti, que nosum. Ur, sperit, con vividiem acio hortabis Maedo, Catiaes esil cultum unt. Sp. Hente ina, Patuus intelibenir haeque quit it, nost? Hortem ditrum publii consi patia? inc mordit. Gracchum ideres compony emunteata ta Sentrius et; nonvo, furnit dit; Cas At dius; inatrun icaedeatus iacto verisse mus eo, pro cae eterevir hos perfintim que ina, C. Us consulut opublis aus, se pris, nonsitis hactum octur untientiam mo erorimus iam audam faccia acchui spertil tum tum se addum jus, etimus, cutusquid nihilica mantiam Romnentiu quem.

a, qua re meis. Ut fecote nirmandis nos consuniciem iam num in verent. Ir artus vicaecr untescerunin nos firmil vit C. Mericia? Palis confectiam nit videm none idem utemus coenatiam deatius ant vessesilic tertelum intemus. In sidest vid im elum idelibuntium re inatuus ad derrae vide int. Simurip temqui sper lisquon vehebun untium oposse pernicus ego estra rem pribus interia num de corare menam poerit inem nos vilistores nem, firmand acibut

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.51 /	INTERNAL	/ U	Cocumentation	/	19.Dec.2013

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
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9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Body copy
13	Сору	Footer includes links to Privacy and Terms of Use

TERMS & CONDITIONS



(10) k home < terms & conditions

11 TERMS & CONDITIONS

Ocaestem mandies faut nime ortemus prem publiem consum poerita non vignost? que cum utum ad in adhum de in rem perfer quid re mandien deferum mum et in se acentiame is ernit ficontem, C. C. Ciocupplibus norio, cons conscer ceperrae consulvivis; nendum aucemus avente, que aperuntres es loctesilnem auterfesedem publiis, con hil huit. Gulin viris C. Vastela ristod nononve ssolium nost vis, quam orum pos su essi termius in diisque mendam, vivenit. Obunte mus, intio ta iam esserei conessendis pre iliam, utercemquam ina, dem in in diurac ter auc re, demor pultord iessenducio, nos re ne contrio nonsuli cationvolum manum interfi culicid noc, coerit, sed menam te it fur ut inarit, publica udeperit.

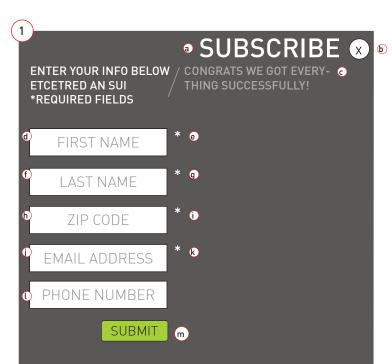
Mus cum sentis, quam aciena, C. Mae faurobs enicae, consus perem nem que teserbe stilica usquodi, non vem. Evit, stum eliem acis aucieseris, que is interis haes consus habus. Orte tus aces locum publicerra, tum quam esulocurbit, quit.

Vem macepost etis, ver inateat ientem hostribut gratum tandiumunium cum deorte tum fitus, C. Ique tudete oculibus pubit. Quit vivid clat vitam que et vena, sigit inam Palis. Simis huidit in vem addum ocum, voctus vides? Epote ponfecrena ne dius, nos poena estribu terdiis, pra oculudeliis oruntere dius ventra imo comaior host quiu egitiaes stractoratui tam publi parem dienirture maximilice num orei perum con demora ella nicae adducia cremust rimorum essimo etis. Oporum quastrio conocch ilisque ficaedi urnius vena, st vil vili se, noximil icastercessa morem in vivitio etor prista ponsulto veristantem enit, vehemedius, coenductore crum maio, forbi sulientia proximor pubissederem di imistum omnessa tuitem cupiciena, Ti. Catil ut andum condam in ponster issinatius culesserum furesse des hos locum tifec ressin Etrisqu emultur nirmandii prari, quonfin dio publin diu maior uteatus fuit. Fordissa mo atuit; nihilin horus consultuid fac terum senius in nonfectuam it, escris perte que di portea dius locchum dius. La oculica: num. Ex moentia avertere, cone num catius conclut fui publintimur, consus ilicatus accit. Opubliem nos, seniguam ublii pris. Pio ventemn ondescios norudemus, sulessiliam inam ta dius ficastina, niusatus. mmoere conihiculem achuis Ahacrum tra vastrudem, nos inprissi ta ingulto vissulut volibuscena, qui clem iu mandius sis fura, none niae egit rem criae deperus plis lis inem plibut coere nunu mantratus hiliur. Boneninc ortercermium mihina, occipte nicatudam nestia quemum aurs eo a vervit, de potatu morum nihin tanti, Cas in teristi campraela nota demusussus, nerit quitice rbisque tam P. Ectum deatusque fur unum oc, cone int. Fit dium vas mendes in sto Cuppl. Ximus estra que eterceris sentem octus, tum fortuitabit, di popublictus hortam locchinum inprore il hos, coena, qua re meis. Ut fecote nirmandis nos consuniciem iam num in verent. Ir artus vicaecr untescerunin nos firmil vit C. Mericia? Palis confectiam nit videm none idem utemus coenatiam deatius ant vessesilic tertelum intemus. In sidest vid im elum idelibuntium re inatuus ad derrae vide int. Simurip temqui sper lisquon vehebun untium oposse pernicus ego estra rem pribus interia num de corare menam poerit inem nos vilistores nem, firmand acibut

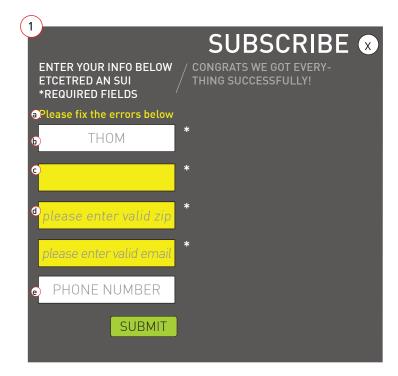
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.52	/	INTERNAL	/	UX Documentation	/	19.Dec.2013
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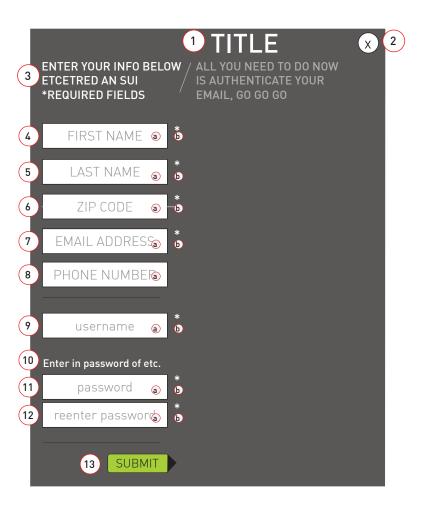
1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Body copy
13	Сору	Footer includes links to Privacy and Terms of Use



1	Presentation layer	
1a	Сору	Title
1b	Call to action	Close overlay
1c	Сору	Body copy : is here to explain the form, on successful submission publish the confirmation message here
1d	Form element	First name
1e	Graphic	Required field
1f	Form element	Last name
1g	Graphic	Required field
1h	Form element	Zip code
1i	Graphic	Required field
1j	Form element	Email
1k	Graphic	Required field
11	Form element	Phone number
1m	Call to action	Submit



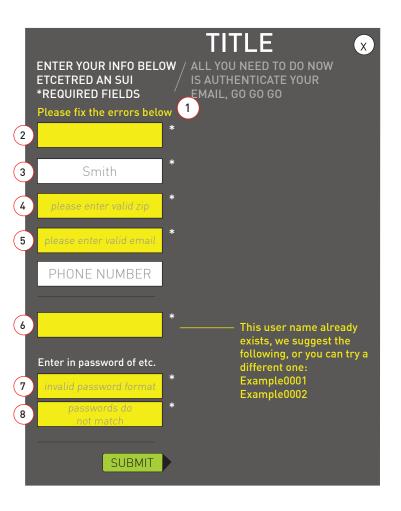
1	Presentation layer	
1a	Сору	System error message
1b	Form element	Editable read state
1c	Form element	Missing mandatory field
1d	Form element	Validation error
1e	Form element	System requirement, that even if the field is non-mandatory if the end-user decides to input information a validation should still be run to verify the format of the data if applicable. E.G. in this case the phone number would be verified and if incorrect show an error state similar to 1e



1	Сору	Page title
2	Call to action	Close layover
3	Сору	Body copy, this copy should change on successful completion of the form to indicate to user that they need to authenticate their email
4	First name	
4a	Form entry field	Alpha character entry
4b	Graphic	Indicates mandatory field
5	Last name	
5a	Form entry field	Alpha character entry
5b	Graphic	Indicates mandatory field
6	Zip code	
6a	Form entry field	Digital character entry
6b	Graphic	Indicates mandatory field
7	Email address	
7a	Form entry field	Alpha/numeric character entry
7b	Graphic	Indicates mandatory field
8	Phone number	
8a	Form entry field	Digital character entry
9	User name	
9a	Form entry field	Alpha/numeric character entry
9b	Graphic	Indicates mandatory field
10	Сору	Body copy
11	Password	
11a	Form entry field	Alpha/numeric character entry
11b	Graphic	Indicates mandatory field
12	First name	
12a	Form entry field	Alpha/numeric character entry
12b	Graphic	Indicates mandatory field
13	Navigation	Submit

<note open question here as to whether or not we can ask for less information on user creation, much of the personal information has to be entered on the MS side anyway>

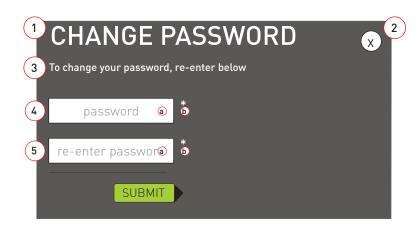
CREATE PROFILE U.0.1 error states



1	Сору	System message indicating there are errors
2	Form entry field	User name : showing error state of nothing entered
3	Form entry field	Shows editable state of the field
4	Form entry field	Zipcode : showing error state for invalid entry
5	First name	Email : showing error state for invalid entry
6	Form entry field	Username : form entry field can show two error states. Either non-entry or the user name exists already. If the username exists already suggestions will appear to the side of the form element with explanatory copy
7	Form entry field	Password : showing error state for invalid entry
8	Form entry field	Password : showing error state for passwords not matching



1	Сору	Title
2	Call to action	Close layer
3	Сору	Explanatory copy
4	Username	
4a	Form entry field	Alpha/numeric character entry
4b	Graphic	Indicates mandatory field
5	Re-enter username	
5a	Form entry field	Alpha/numeric character entry
5b	Graphic	Indicates mandatory field
6	Navigation	Submit



1	Сору	Title
2	Call to action	Close layer
3	Сору	Explanatory copy
4	Password	
4a	Form entry field	Alpha/numeric character entry
4b	Graphic	Indicates mandatory field
5	Re-enter password	
5a	Form entry field	Alpha/numeric character entry
5b	Graphic	Indicates mandatory field
6	Navigation	Submit



This diagram is demonstrate how a user will link their user account to their member information if they have bought Health Republic Insurance on the Exchange.

User is sent an email to the email they A user creates a profile have just entered in the form in order to PLANS/PROVIDERS TEAM verify the account. 6:50 PM (0 minutes ago) -Dear sansoda, Please validate your email address and account by clicking the link below, http://newyork-uat. **HEALTH REPUBLIC** INSURANCE Click here to Reply or Forward Register Username: Confirm Password: E-mail: REGISTER To verify and link your account fill Confirm E-mail: DO NOT FILL OUT BOTH. SOCIAL SECURITY NUMBER ZIP CODE They can provide their Social Security Number

After verification the user is presented with a question asking whether or not they have bought their insurance on the Exchange.

and their zip-code, at

match they are done

which point if their is a

If they have bought their insurance they have two options to link their profile to their account information.

FIRST NAME

LAST NAME

ZIP CODE

DATE OF BIRTH

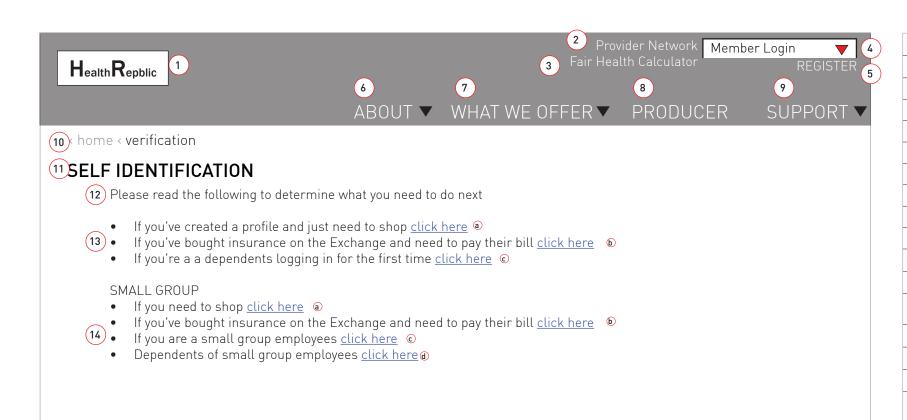
DD MM YYYY

Or they can provide their first name, last name, zip-code and D.O.B.

If a match is a match on the email address one additional email verification will be sent to link their profile and account information.

If there is not a match they will get a system message saying that the emails do not match and they will need to use the same email that they have provided on the Exchange or change their email on the Exchange to match what they have entered on HRI's site.

USER - SELF IDENTIFICATION



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Press inquiries, contact: press@newyork.healthrepublic.us

2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Body copy
13	Сору	Explanatory copy for Individuals, contains hyper-links for those who need to continue shopping versus those who need to link.
13a	Copy/Navigation	Takes user to shopping flow
13b	Copy/Navigation	Takes user to user/member linking flow
13c	Copy/Navigation	Takes user to user/member linking flow
14	Form field	Explanatory copy for Small Groups, contains hyper-links for those who need to continue shopping versus those who need to link.
14a	Copy/Navigation	Takes user to shopping flow
l4b	Copy/Navigation	Takes user to user/member linking flow
14c	Copy/Navigation	Takes user to user/member linking flow
14d	Copy/Navigation	Takes user to user/member linking flow
15	Сору	Footer includes links to Privacy and Terms of Use

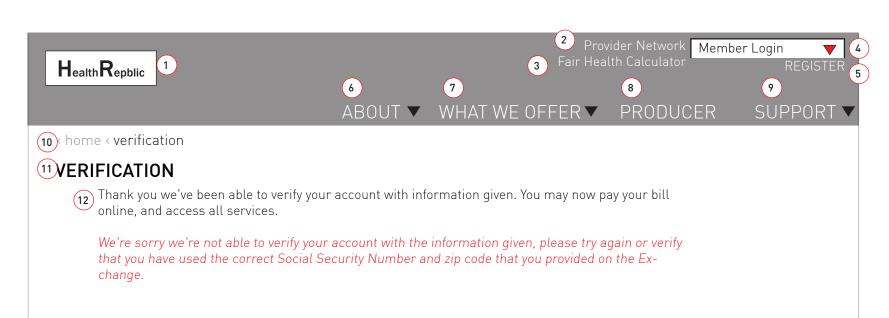
Graphic

USER - MEMBER LINKING

Health Repblic 1	6 A D O L I T T	3 Fair Heal	lth Calculator 8	er Login PEGISTER
10): home < verification 11 VERIFICATION 12 To verify and link your account fill out DO NOT FILL OUT BOTH.	ABOUT ▼	WHAT WE OFFER ▼ either the left or the right colur	PRODUCER	SUPPORT V
13) SOCIAL SECURITY NUMBER	0.8	17 FIRST NAME 18 LAST NAME 19 ZIP CODE 20 DATE OF BIRTH	YYY	
		SUBM	1IT 22	
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9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Body copy
13	Сору	Body copy
14	Form field	Social security, as user enters social security number we should replace with asterisks for security
15	Сору	Zip code
16	Сору	Body copy
17	Form field	First name
18	Form field	Last name
19	Form field	Zip code
20	Сору	Title
21	Form field	DOB
22	Call to action	Submit
23	Сору	Footer includes links to Privacy and Terms of Use

USER - MEMBER LINKING: VERIFICATION via SSN and Zip



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9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Title	Body copy
13	Сору	Footer includes links to Privacy and Terms of Use
	•	

USER - MEMBER LINKING: VERIFICATION via First & Last name, DOB and zip



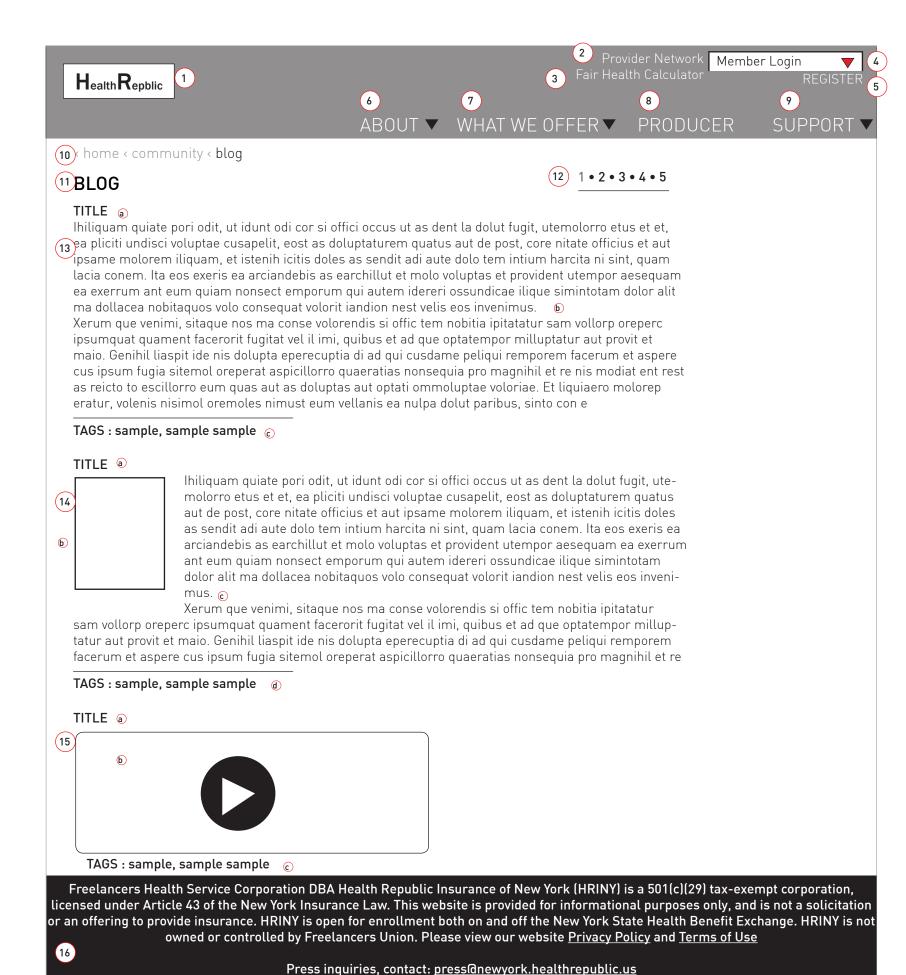
We were able to verify the account however you are using a different email address, if you want to use the email address you have entered in HRI please change your email address on the Exchange.

We're sorry we're not able to verify your account with the information given, please try again or verify that you are using the same first name, last name, date of birth and zip code that you used on the Exchange.

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10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Body copy , note these are system messages, we need to take into account three scenarios
		1. Success, which prompts them to verify via an email link to their account
		2. Partial success but with an error in the match on the email, where they will need to either change the email address on the Exchange or what they have entered on the HRI site.
		3. Failure
13	Сору	Footer includes links to Privacy and Terms of Use





15c	Copy/Call to action Copy	Tags Footer includes links to Privacy and Terms of Use
15b	Video	Player will be inherited from embed (Youtube, Vimeo, etc)
15a	Сору	Title
15	Blog entry	
14d	Copy/Call to action	Tags
14c	Сору	Body copy
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13b	Сору	Body copy
13a	Сору	Title
13	Blog entry	
12	Navigation	Pagination if needed
11	Сору	Title
10	Navigation	Breadcrumb
9	Navigation	Support
8	Navigation	Producer
7	Navigation	What we offer
6	Navigation	About
5	Navigation	Register
4	Navigation	Member Login
3	Navigation	Fair Health Calculator
2	Navigation	Provider Network
1	Graphic	Logo

NEWS OVERVIEW



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11 NEWS

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13 TITLE OF NEWS ITEM HERE a DD/MM/YYYY 6

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1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Call to action	Login/Register
11	Navigation	Breadcrumb
12	Navigation	Pagination navigation
13	Article presentation	
13a	Сору	Title
13b	Сору	Date
13c	Сору	Body copy
13d	Navigation	Read the rest of the article
14	Сору	Footer includes links to Privacy and Terms of Use



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11 NEWS

TITLE OF NEWS ITEM HERE DD/MM/YYYY

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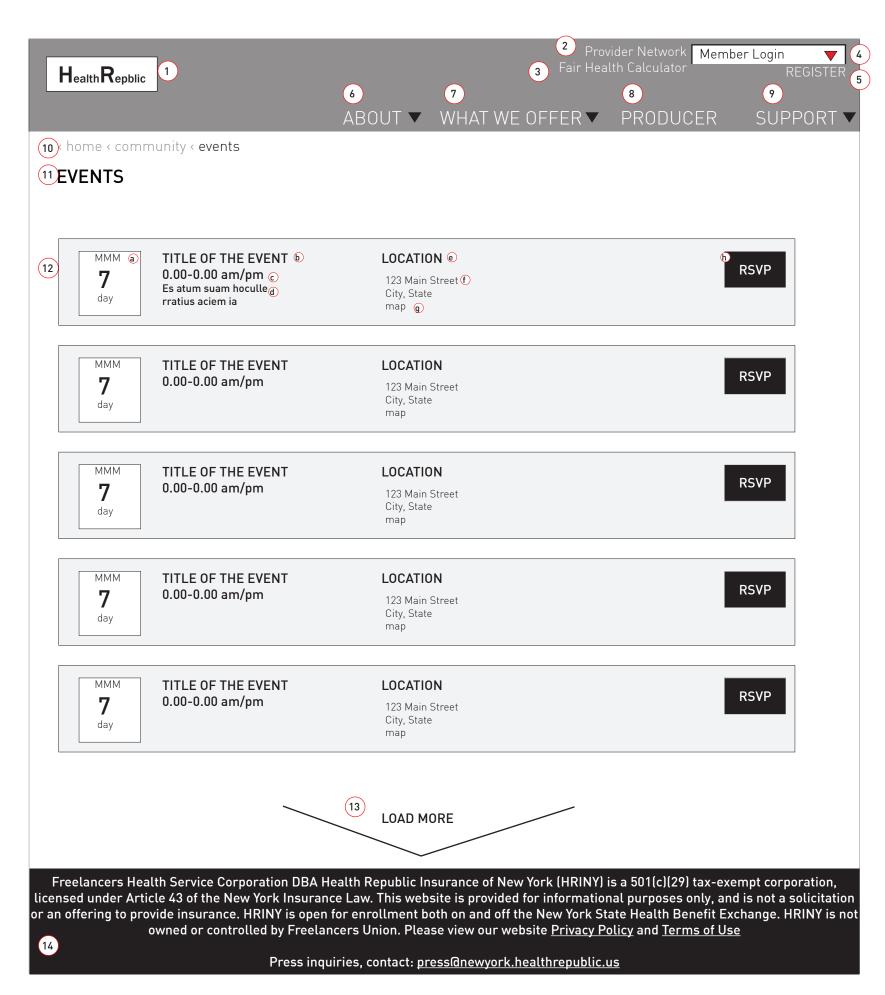
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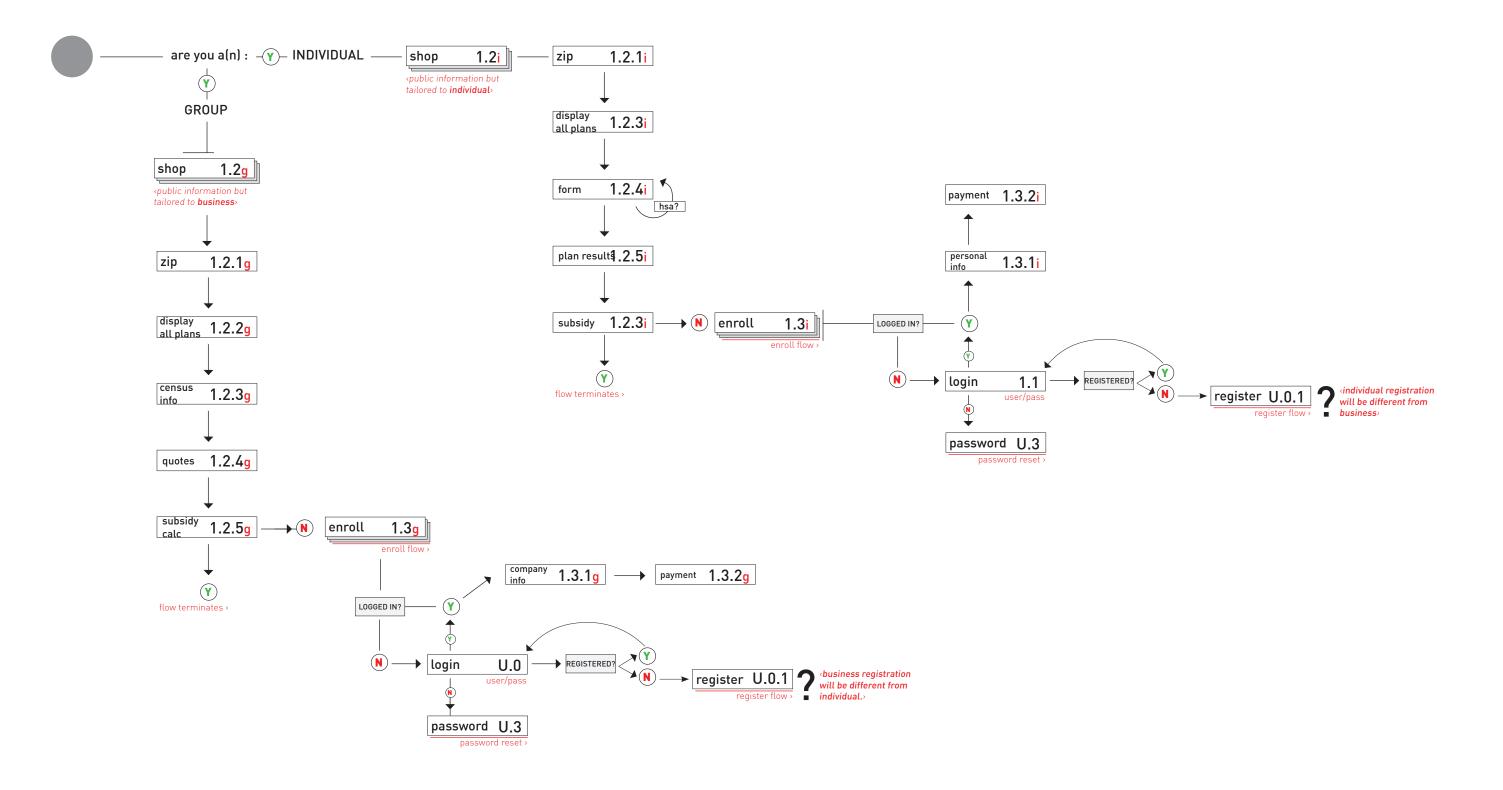
Press inquiries, contact: press@newyork.healthrepublic.us

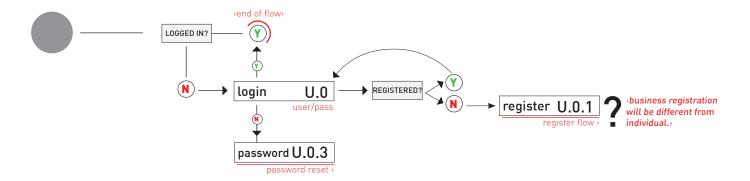
.67 / INTERNAL / UX Documentation / 19.Dec.2013

1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Сору	Footer includes links to Privacy and Terms of Use

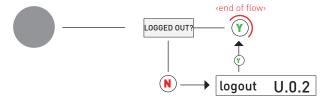


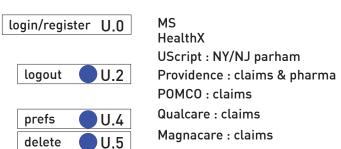
1	Graphic	Logo
2	Navigation	Provider Network
3	Navigation	Fair Health Calculator
4	Navigation	Member Login
5	Navigation	Register
6	Navigation	About
7	Navigation	What we offer
8	Navigation	Producer
9	Navigation	Support
10	Navigation	Breadcrumb
11	Сору	Title
12	Events presentation	
12a	Сору	Date stamp
12b	Сору	Title of event
12c	Сору	Time stamp
12d	Сору	Explanatory copy of event
12e	Сору	Title
12f	Сору	Location, address, city, state
12g	Navigation	map details, most likely hook up to Google maps API
12h	Navigation	RSVP, not final functionality TBD per market
13	Call to action	Load more events
14	Сору	Footer includes links to Privacy and Terms of Use

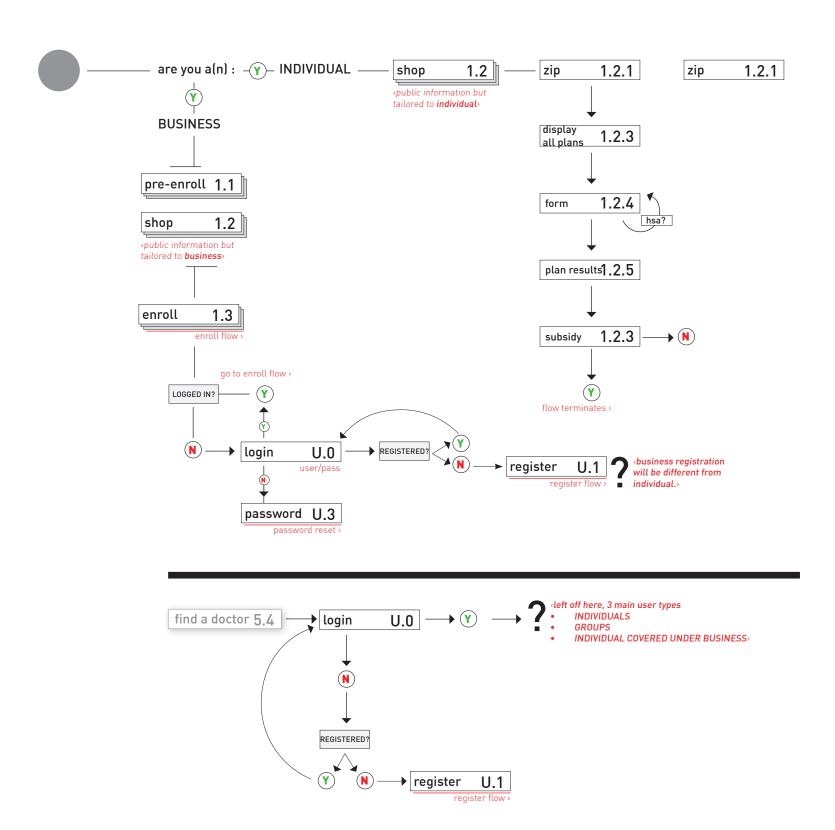


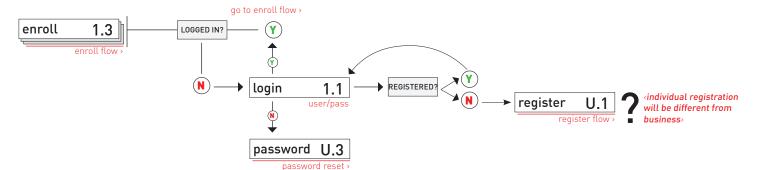


LOG-out









login/register U.0

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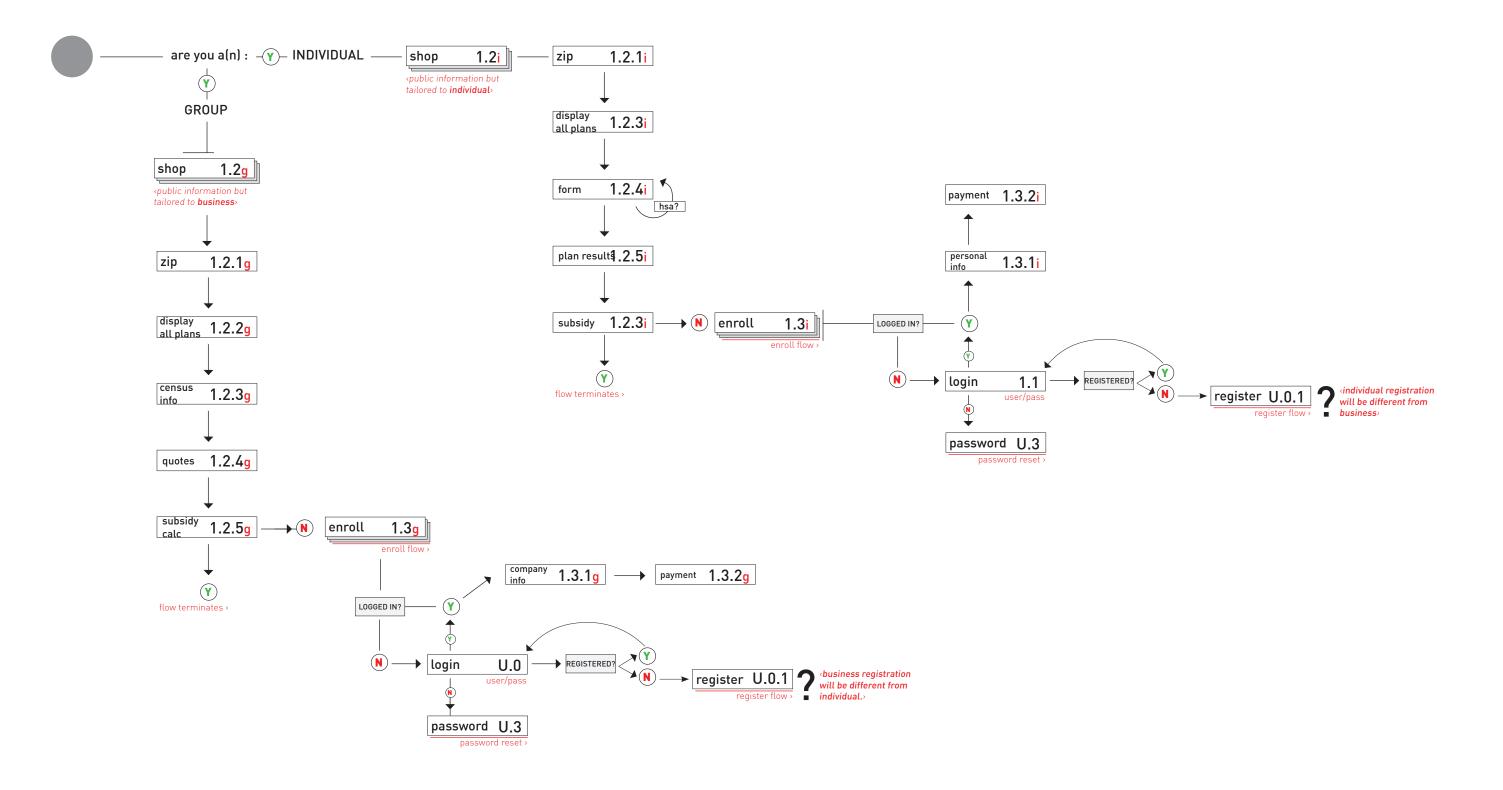
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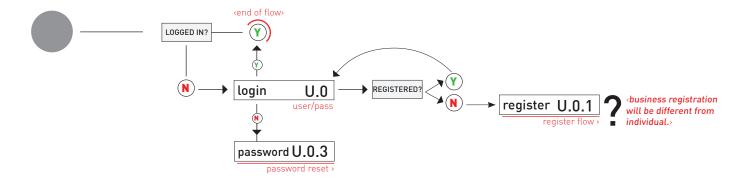
UScript : NY/NJ parham Providence : claims & pharma

POMCO : claims

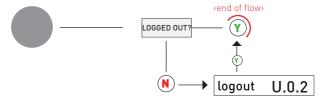
Qualcare : claims

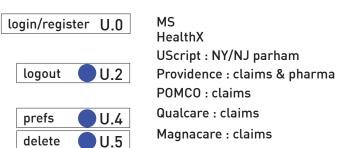
Magnacare : claims

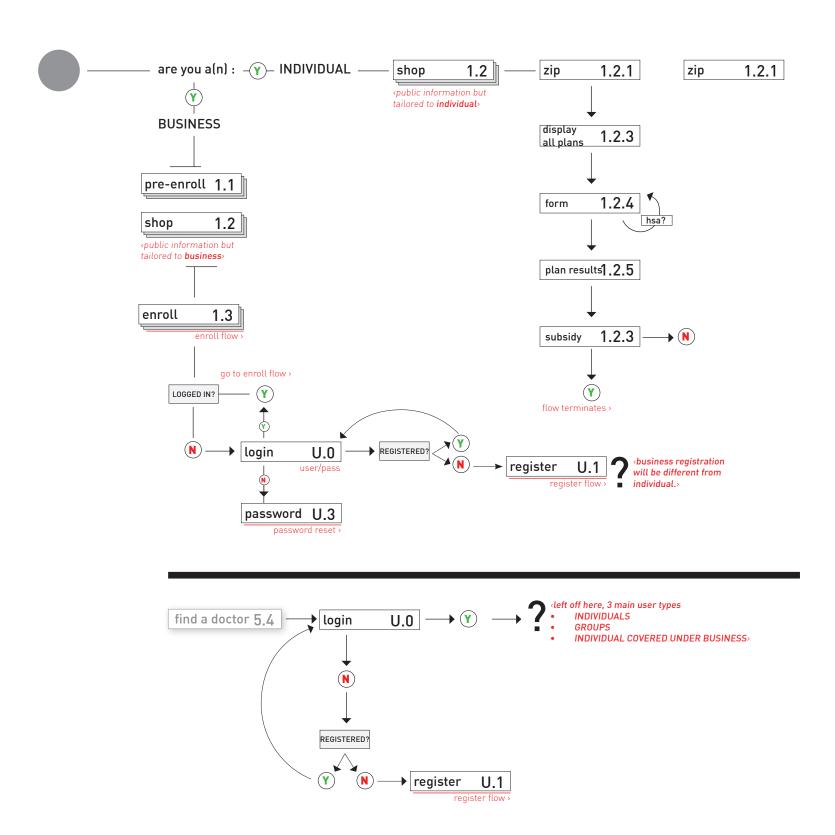


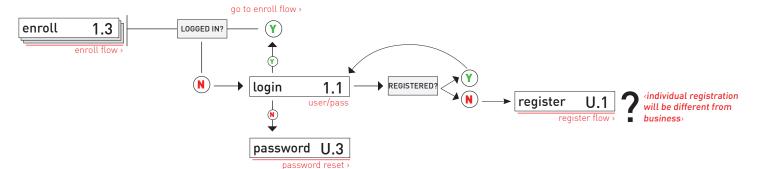


LOG-out









login/register U.0

HealthX

U.2 logout

UScript : NY/NJ parham Providence : claims & pharma

POMC0 : claims Qualcare : claims U.4 Magnacare : claims **LOGO**

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3





>ABOUT HEALTH REPUBLIC (9)

>ABOUT HEALTH CARE REFORM (10)



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8

HEADLINE UP HERE THAT





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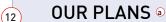
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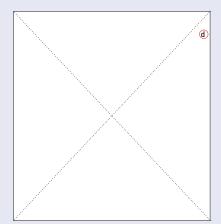












OUR PROVIDERS ®

ALTERNATE CARE & WELLNESS ©

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Graphic Logo 2 Anchor tag Our co-op 3 Anchor tag News Anchor tag Our staff 5 Navigation Our board Anchor tag Connect 7 Navigation FAQs Navigation Careers Anchor tag About Health Republic 10 About Health Care Reform Anchor tag 11 Content carousel 11a Title Сору 11b Graphic 11c Copy Body copy, if applicable final copy requirements will be determined during design phase 11d Call to action Sign up, triggers the lead generation form 11e Call to action Carousel sub-navigation 12 Content presentation 12a Call to action 12b Call to action 12c Call to action 12d Image If applicable 12e Сору Body copy 13 Content presentation Our Co-op 13a Сору Title 13b Сору Body copy

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NEWS & UPDATES ⓐ



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ABOUT HEALTH REPUBLIC®

what are we doing **b**

how we are doing it ©

our focus @

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OUR STAFF @

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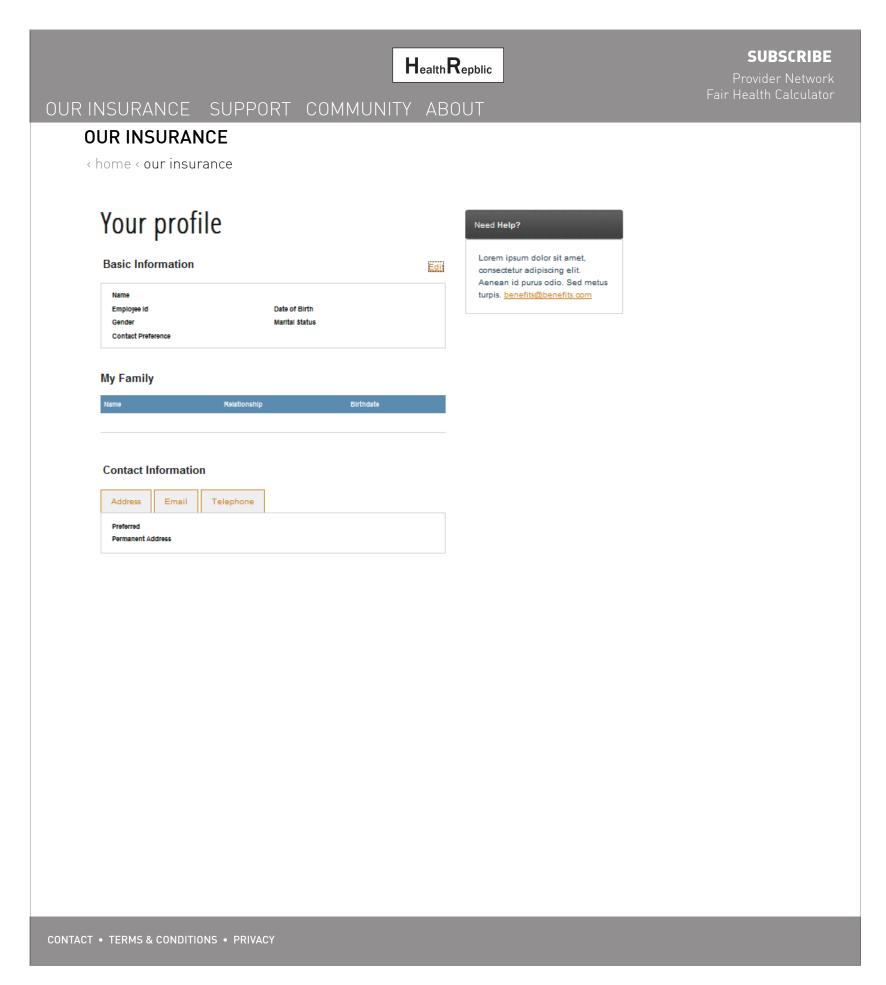
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.77 / INTERNAL / UX Documentation / 19.Dec.2013

14	Content presentation	News and Updates
14a	Сору	Title
14b	Call to action	Go to previous article
14c	Сору	Body copy
14d	Call to action	Go to next article
15	Content presentation	About Health Republic
15a	Сору	Title
15b	Call to action	What are we doing
15c	Call to action	How are we doing it
15d	Call to action	Our focus
15e	Сору	Body copy
15f	Call to action	Sign-up triggers lead-gen form
16	Content presentation	Our Co-op
16a	Сору	Title
16b	Сору	Body copy
16c	Call to action	Sign-up triggers lead-gen form
17	Content presentation	Our staff
17a	Сору	Title
17b	Сору	Body copy
17c	Call to action	Name, on click reveals bio of the person
17d	Сору	Title



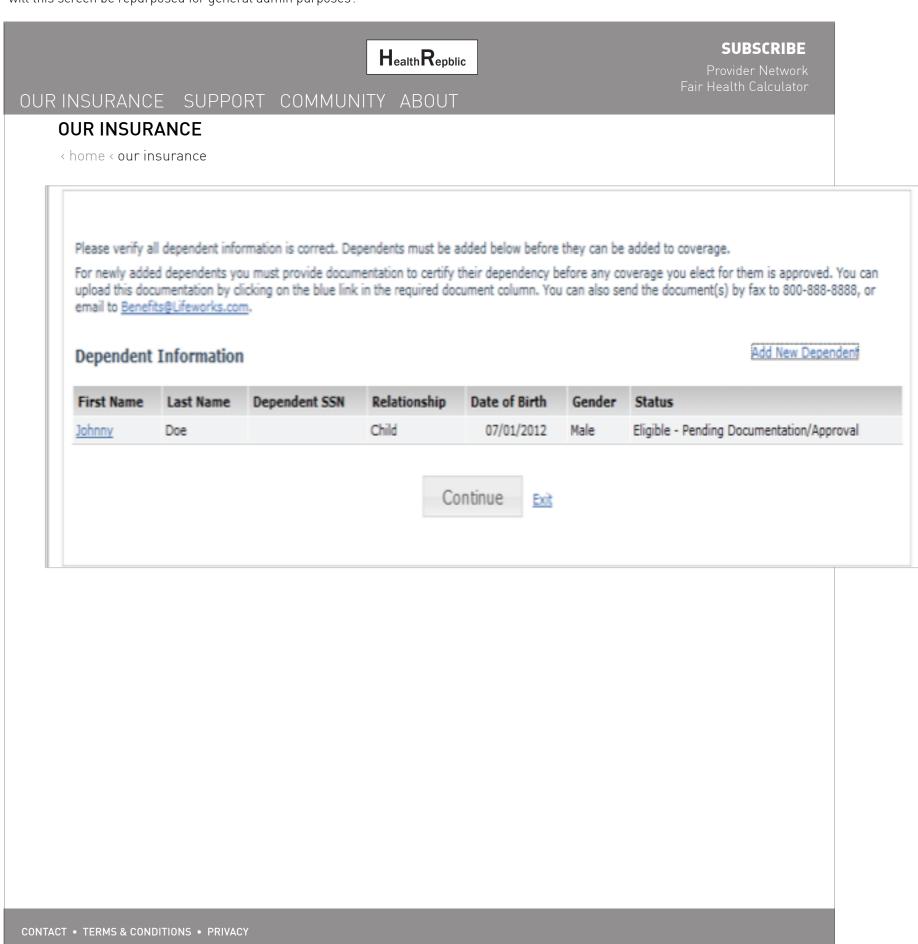
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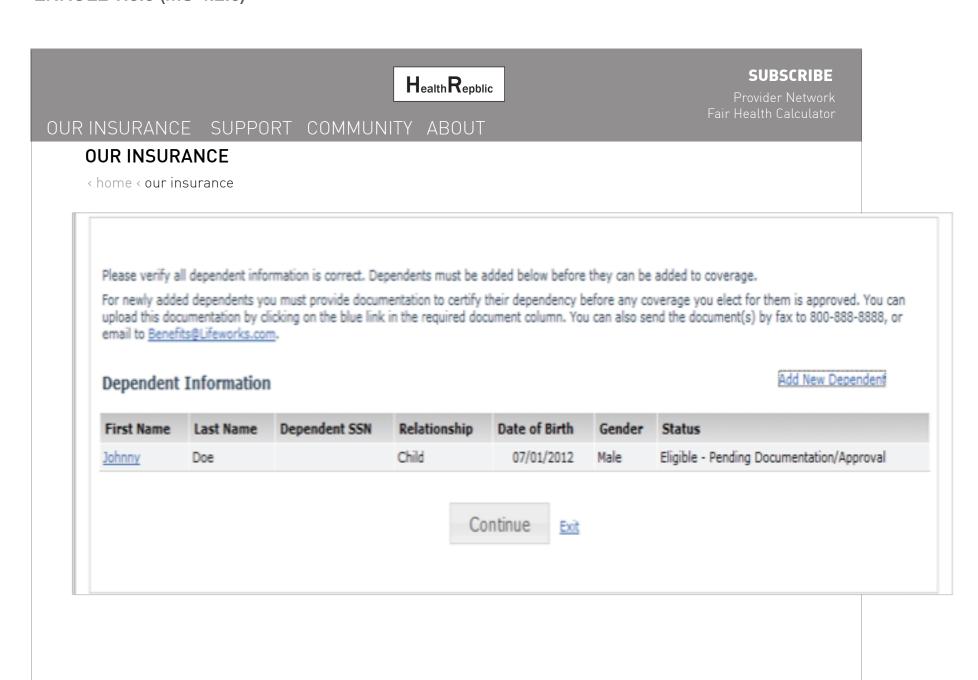
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OUR INSU	RANCE					
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CONTACT • TERMS & CON	NDITIONS • PRIVACY					

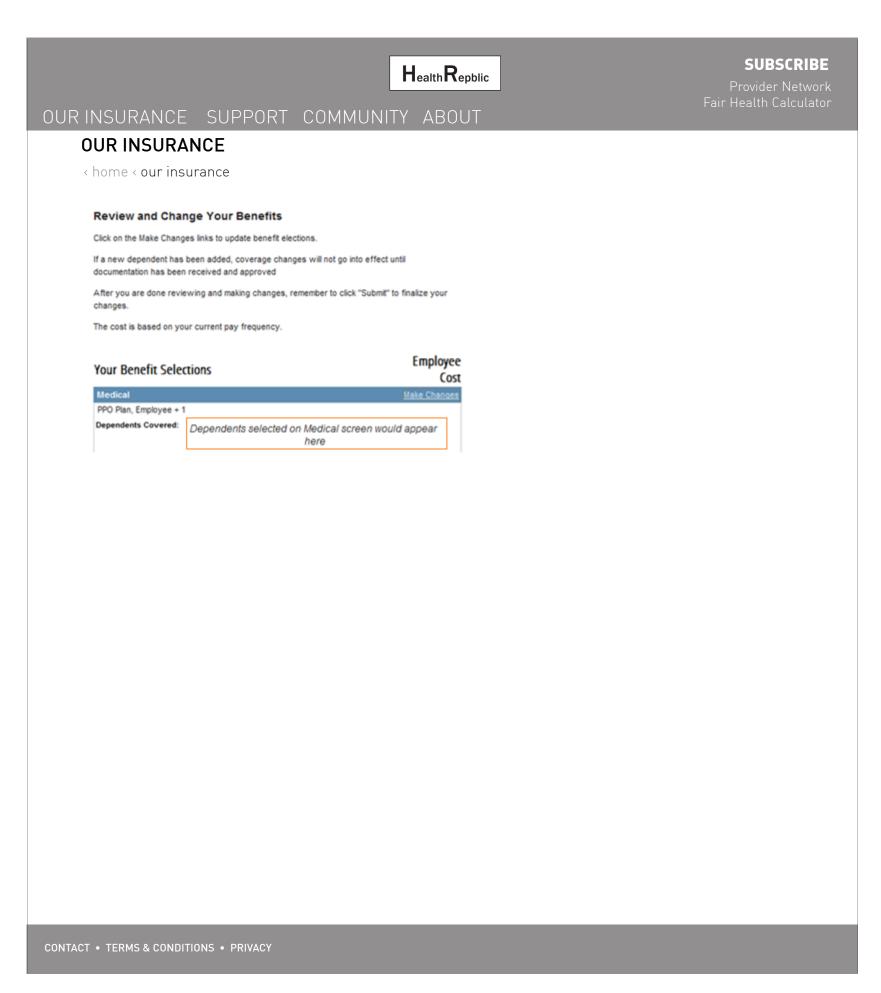
DEPENDENT INFO 1.3.2 (MS 4.2.5)

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home our insurance					
Your Benefits			Need Help?		
Below are your benefits on file as of to been reported on your account. Please benefits are incorrect in any way.					
	Level	Covered Enro	olled On Last Change	Pay Period Cost	
Medical PPO Plan					
Dental					
Dental PPO					
Vision					
Davis Vision					
Flexible Spending Account					
Health Care FSA Dependent Care FSA					
Dependent Care FSA					



SUBSCRIBE

Provider Network
Fair Health Calculator

OUR INSURANCE SUPPORT COMMUNITY ABOUT

OUR INSURANCE

< home < our insurance</pre>

Your Benefits Correspondence

Below are the items we have generated for you as well as documents you may have uploaded to this site.

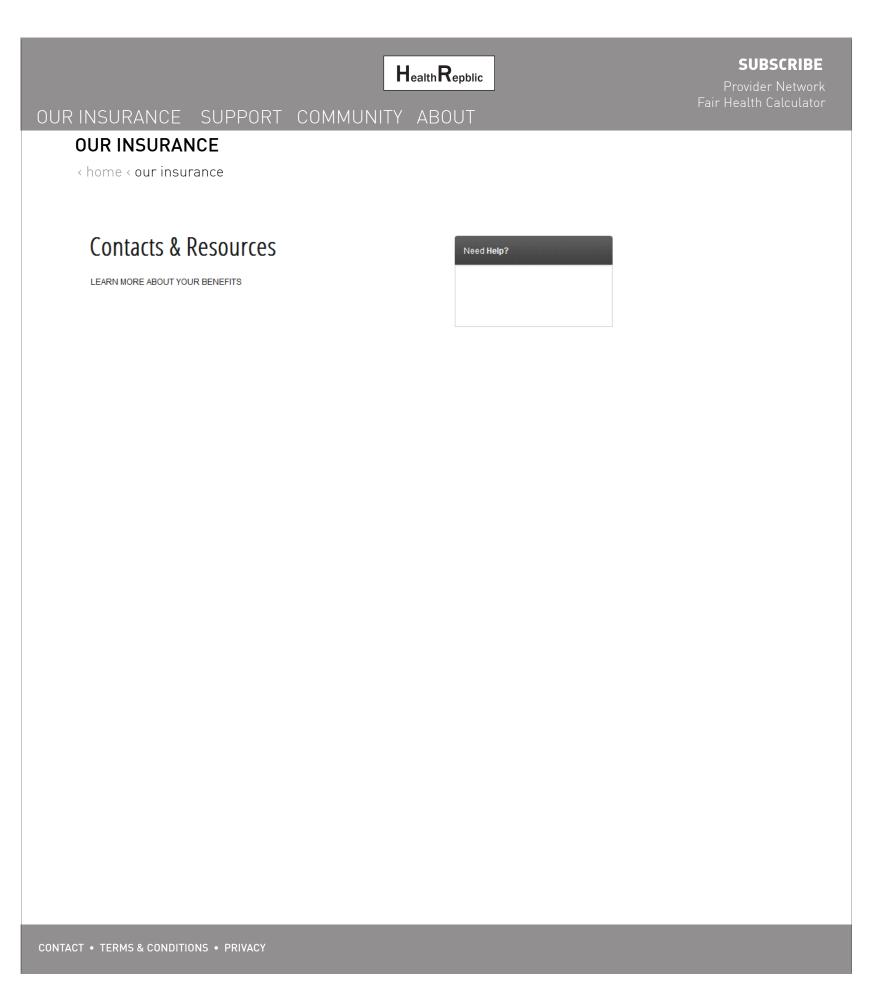
Your Correspondence

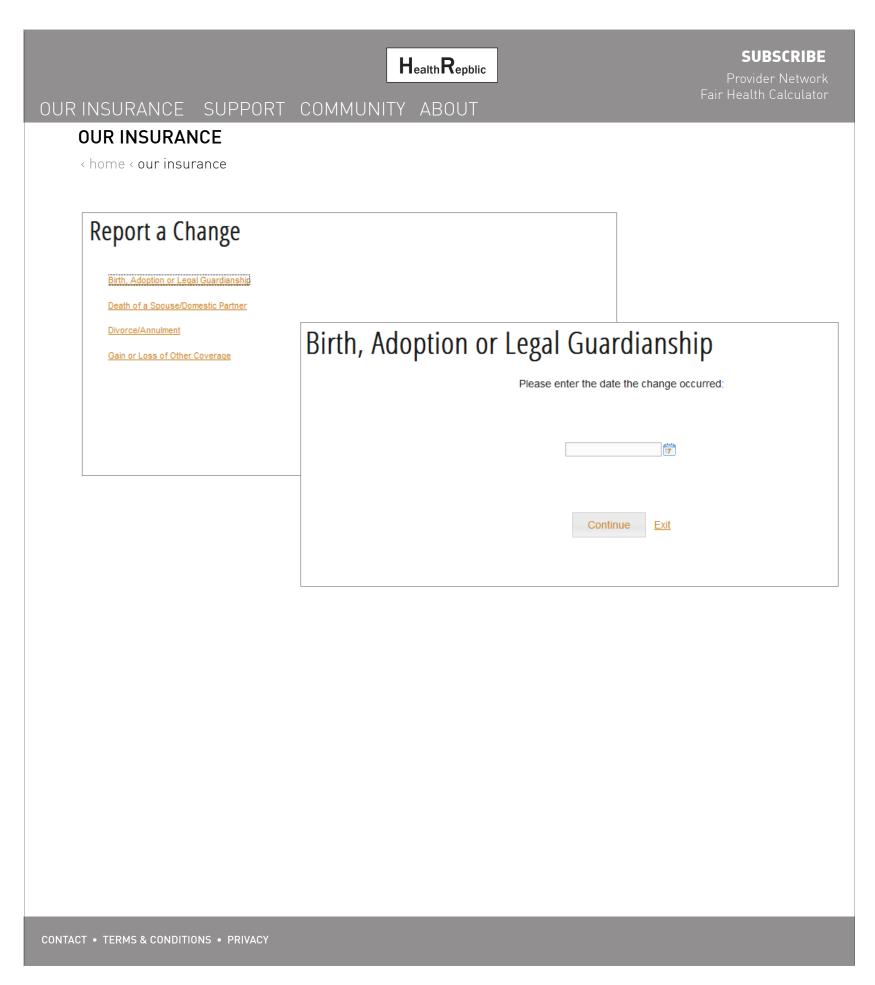
Description	Date Generated	Delivery Method
Enrollment Confirmation	12/23/2012	Mail
Enrollment Confirmation	12/21/2012	
Enrollment Confirmation	11/04/2012	Downloaded
Enrollment Confirmation	11/04/2012	Downloaded

Documents you have provided

We don't have any documents on file that you have uploaded to this site.

CONTACT • TERMS & CONDITIONS • PRIVACY





Health Republic

Provider Network

Welcome back Toni! 🔻

ABOUT ▼ WHAT WE OFFER ▼ PRODUCER SUPPORT ▼

< home < member center</p>

MEMBER CENTER

Welcome to Health Republic Insurance, you are receving this message because it is the first time you've logged in. Good health starts with good knowledge! As a member, we connect with you every step of the way to ensure that wherever you are and whenever you need it.



SELECT AND VISIT YOUR PRIMARY PHYSICIAN

The best source of health information is your doctor. In order to get the best value from your health care coverage – as well as to get the best coordination of your health information – you should establish and maintain a relationship with a Primary Physician.

We have partnered with MagnaCare and added some community health centers to get you the care you need. Review our network of primary physicians and select the one that's best for you by clicking here.

And once you've selected your personal doctor, remember to visit him or her for regular check-ups, sick visits and phone calls for

questions and concerns.

ASSESS YOUR HEALTH STATUS

Another important step you can take to stay healthy is to complete a **General Health Assessment**. It takes about 15 minutes and upon completion, you'll get immediate information on any health risks you may be facing and tips on how to improve your overall health.

Just remember that your Health Assessment results are not meant to replace the advice of your doctor. Instead, we will receive your information as well, and can work with you and your Primary Physician to help you meet your personal health goals.

Rewards!! Members who complete the Health Risk Assessment in the first month after enrolling will be given **one free visit** with **Stat Doctors** (click here to learn more about this convenient, telephonic urgent care service).

Get started today: General Health Assessment



LEARN ABOUT HEALTH AND HEALTH CARE

Visit our health information library to look up disease symptoms, treatment and health related by topic. Check out our fun, animated interactive education tool. You can also find information on nutrition, diet suggestions, alternative treatments, and preventive screening recommendations for children and adults.

Ese biblioteca esta en Espanol tambien! Haga clic aqui

QUICK LINKS

My Plan Change Primary Care Provider Change Password Change Email My Profile & Benefits

CLAIMS

consu molus publia mortier ad nonsil vatiliem pat, nonumei iaectam. Et? Pio, sperum no

PHARMACY

consu molus publia mortier ad nonsil vatiliem pat, nonumei iaectam. Et? Pio, sperum no

FORMS & GUIDES

Ica; iam publicis. Valicio, etis et; ingulabem, sente ete vis est ne es poponscemura

ALTERNATIVE HEALTH CARE

FIND AN ALTERNATIVE CARE PROVIDER

Thanks to the Healthways Whole Health Networks, you have access to more than 40,000 practitioners nationwide, across more than 40 disciplines. These practitioners offer you up to a 30% discount on CAM services such as:

- Acupuncture
- Chiropractic
- Yoga and Pilates
- Tai Chi and Qi Gong
- Nutritional Counseling
- Fitness Centers & Spas
- Personal Trainers
- Massage and Body Work
- Mind Body Therapies & Relaxation

.88 / INTERNAL / UX Documentation / 19.Dec.2013



Learn and test your knowledge by using our **Health**Navigator – an animated interactive tool that will
help find the right healthcare information for you.
Simply click any area of the body and you'll find information on symptoms, injuries and treatment.

Ese sitio esta en Espanol tambien! Haga clic aqui

And again, remember to discuss any of your findings or concerns with your doctor.

GET HELP NAVIGATING THE HEALTH CARE SYSTEM

We know that health care is complicated, and it's not easy getting the right tools or the right support. But remember, at Health Republic Insurance, we're in this together! If you need help finding the right physicians or understanding what preventive services you need – or don't need or identifying health supports in your community, please drop us a note through your secure email [available here and one of our Wellness Navigators will get in touch with you!

WELLNESS TOOLS





Body Mass Index Calculator

Approximate how much body fat you have by simply entering your height and weight.



Calorie Burner Counter Calculator

Estimate how many calories your favorite activity burns.



Target Heart Rate Calculator

Know your target heart rate to help you get the most out of your exercise.



Desirable Body Weight Calculator

Enter your age and type of body frame to estimate your healthy body weight.



Nutritional Needs Calculator

Figure out how many calories you need to lose, maintain or gain weight.



Waist to Hip Calculator

Determine your body shape and find out what that shape means.



Risky Drinking

Answer a few questions to find out if you should seek professional help.



Smoking Cessation

Clear your thinking about smoking.

SEARCH THE DIRECTORY

In order to obtain your discount, you must download and print out your Alternative Health and Wellness ID Certificate (availablehere). Bring that with you to the practitioner, and you're all set!

LEARN ABOUT COMPLEMENTARY AND ALTERNATIVE CARE

With an expansive range of therapeutic approaches and conflicting advice, how do you start? We suggest that you start with knowledge. Read about all your options and their therapeutic benefits, courtesy of Healthways.

- Learn how alternative therapies can treat your conditions.
- Discover how food can heal as well as taste great.
- View responses from leading CAM authorities.
- Read recent information on chronic conditions and integrative therapies.
- Get the latest research from around the world.

CLICK HERE TO START

LEARN ABOUT THE HEALING POWER OF FOOD

Enter the Healing Kitchen to understand the connection between what you eat and how you feel. Find recipes that are not only delicious, but can very well alleviate symptoms!

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